



ज़ाकिर हुसैन दिल्ली कॉलेज (सांध्य)

Zakir Husain Delhi College (Evening)

दिल्ली विश्वविद्यालय (University of Delhi)

जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002

Phone: 011-23231899

Website: <https://zhdce.ac.in/>

E-mail: zhpge.college@gmail.com

Report of Feedback Review Committee

Year 2018-19

Members.

- | | | |
|----------------------------|---|----------|
| 1. Dr. Munshi Mohd. Younus | - | Convenor |
| 2. Dr. Hari Prasad | - | Member |
| 3. Dr. Shahina Tabbasum | - | Member |
| 4. Dr. Islam Ali | - | Member |



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Student Feed Back (Jan-March 2019)

Total Number of Respondents: 1508

Observations on Nature of Data

1. The data is primarily sourced from an offline survey and exclusively relates to the sampled population.
2. Responses from students have been gathered, categorized by department and academic year.
3. Considering that certain departments were established just last year, and the survey aims to encompass all departments, first-year students constitute a significant portion of the sample.
4. The total count of observations stands at 1508, comprising approximately 46% of the overall student body.
5. The survey questions remain consistent with those from the previous year, yet unlike the preceding year, responses are not gathered offline.
6. Student responses were anonymously gathered.
7. Responses from students were collected immediately on-site.
8. The questions were formulated as MCQs.
9. There were 5 possible responses (as in the previous year)
 - a. Excellent
 - b. Very good
 - c. Average
 - d. Average
 - e. Below Average
10. The graphic representation is mostly monochromatic: movement from dark to light color corresponds to movement from Excellent > Very good > Good > Average > Below Average



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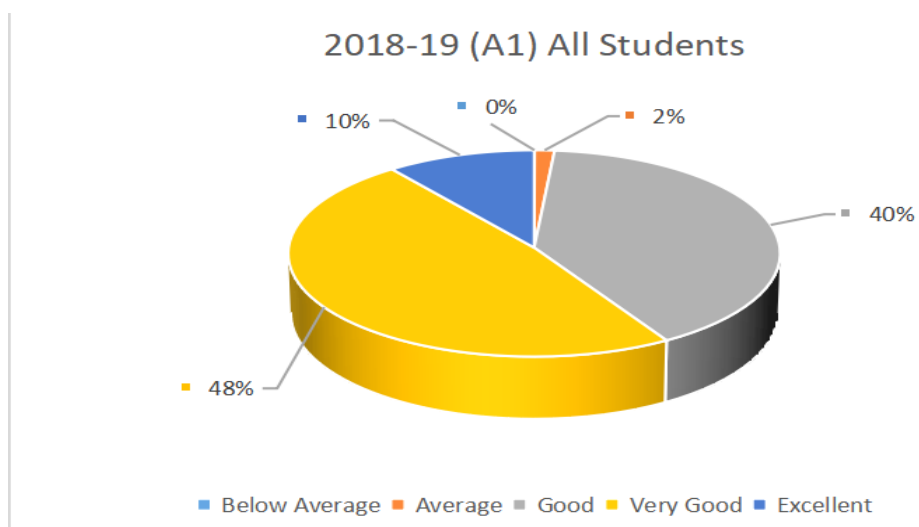
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Student Feedback on Papers

1. Course content (in terms of recent advancements and clarity)





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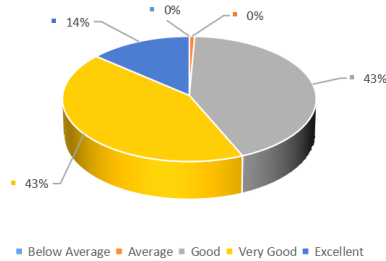
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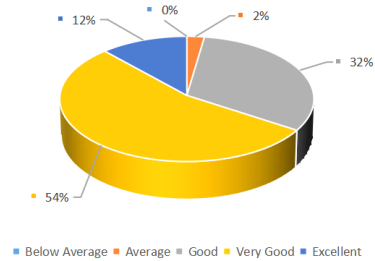
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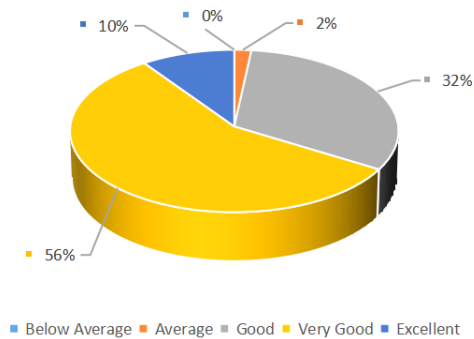
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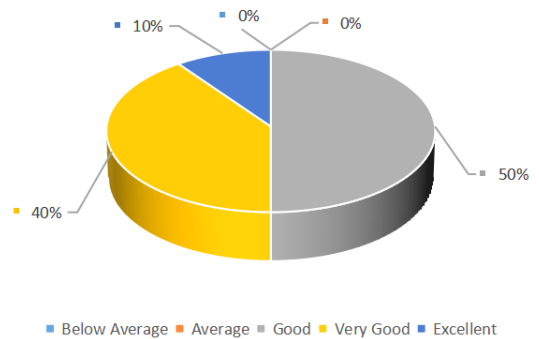
2018-19 (A1) B.A (H) HINDI



2018-19 (A1) B.A (H) HISTORY



2018-19 (A1) B.A (H) PERSIAN





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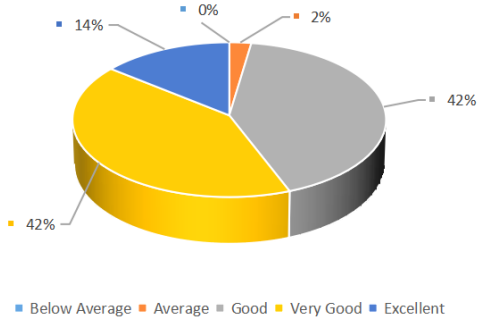
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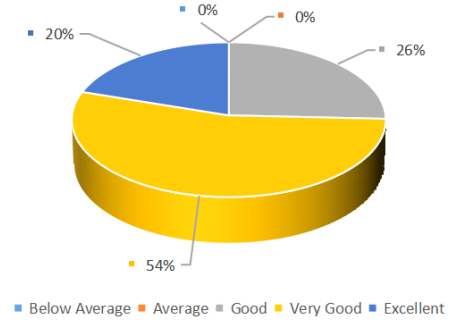
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2018-19 (A1) B.A (H) SANSKRIT





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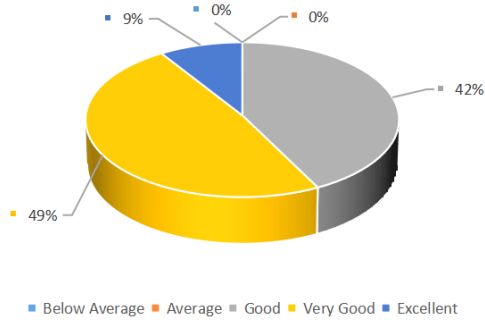
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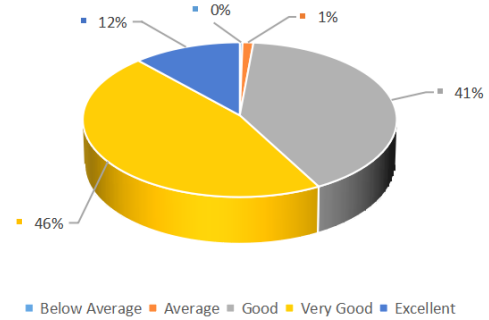
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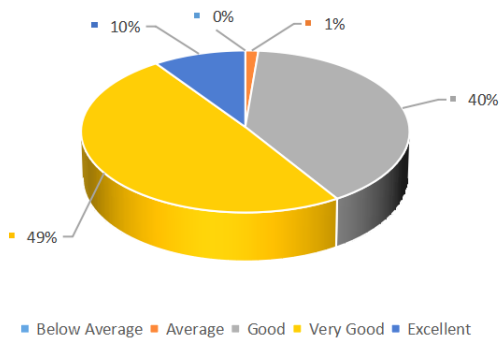
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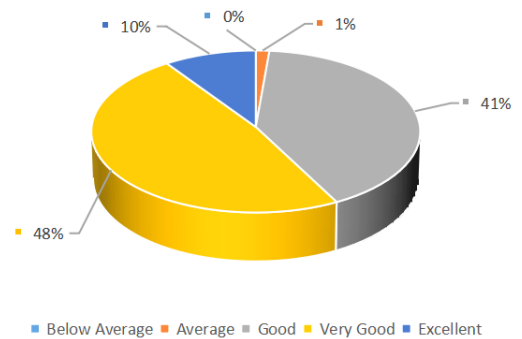
2018-19 (A1) B.COM (H)



2018-19 (A1) B.COM (P)



2018-19 (A1) BA (PROGRAMME)





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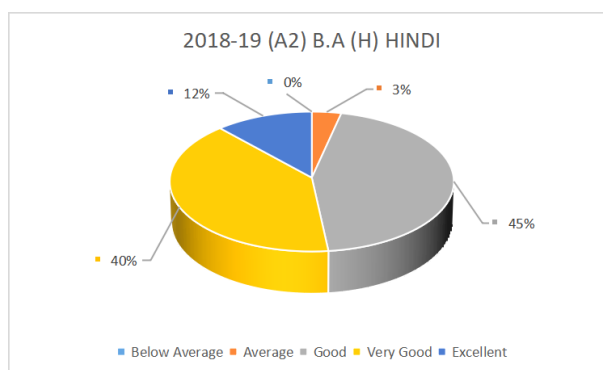
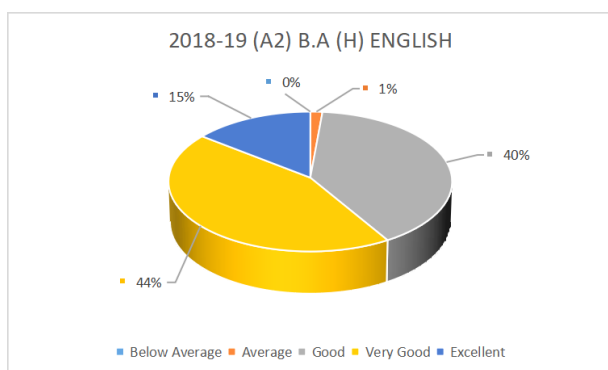
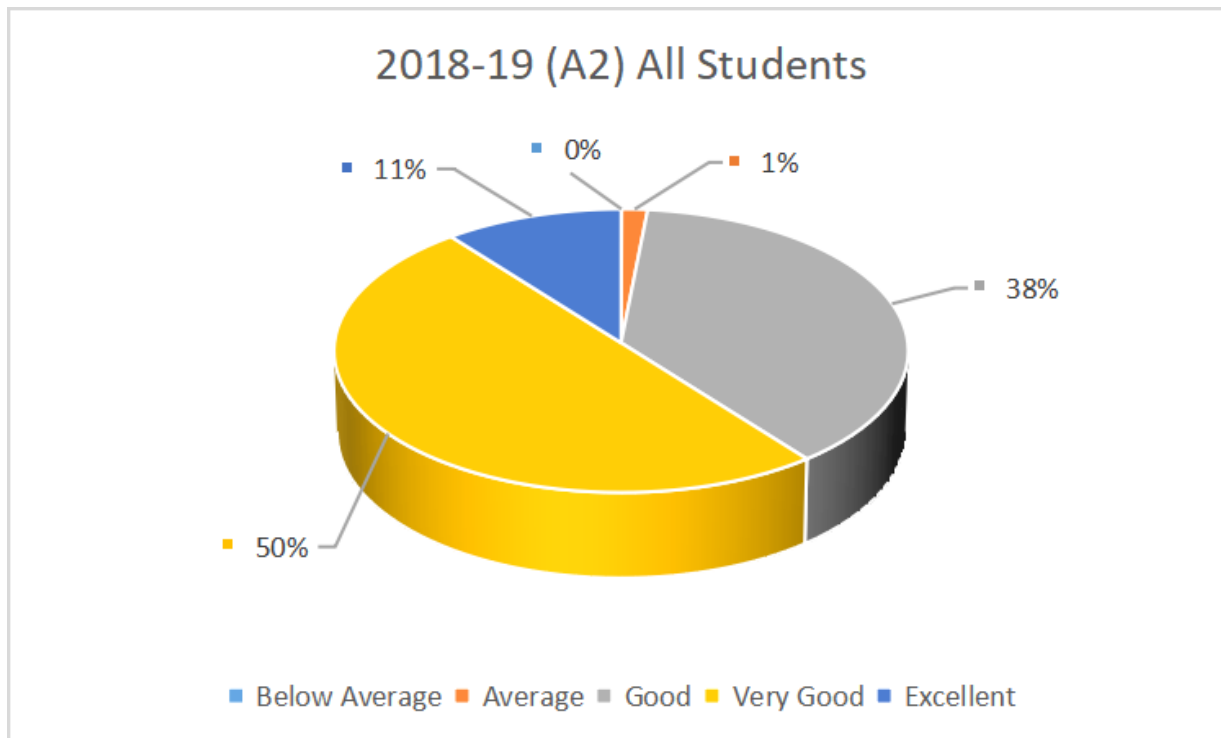
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2. Adequacy of course content





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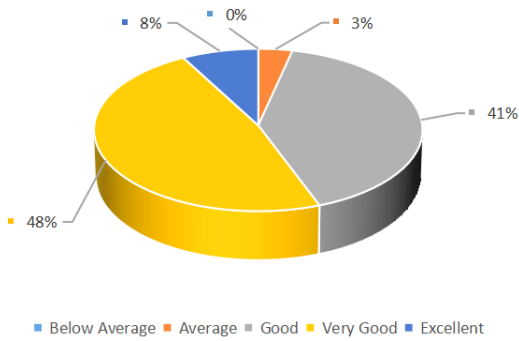
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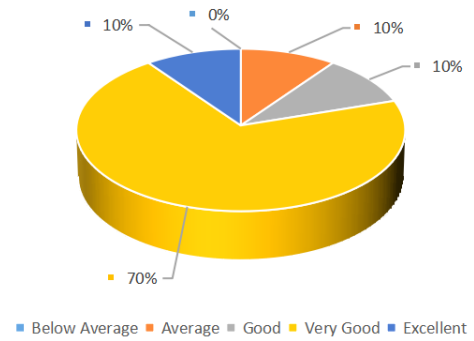
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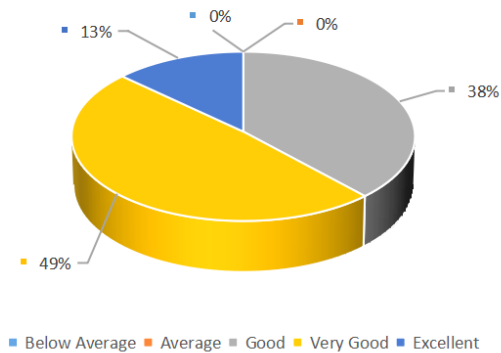
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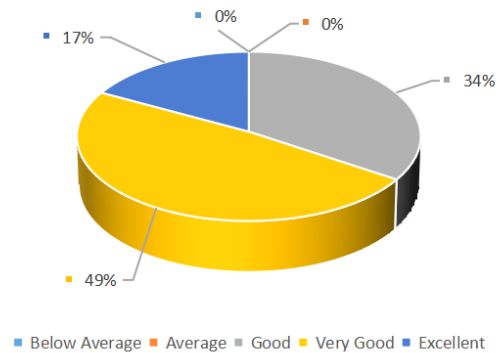
2018-19 (A2) B.A (H) PERSIAN



2018-19 (A2) B.A (H) POL.SC.



2018-19 (A2) B.A (H) SANSKRIT





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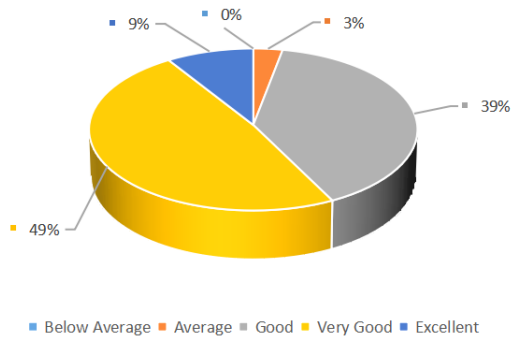
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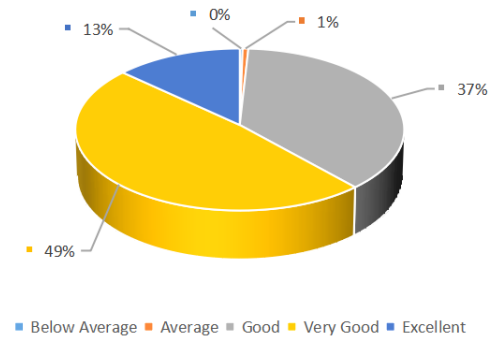
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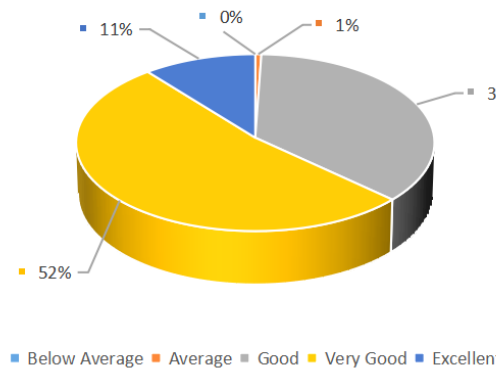
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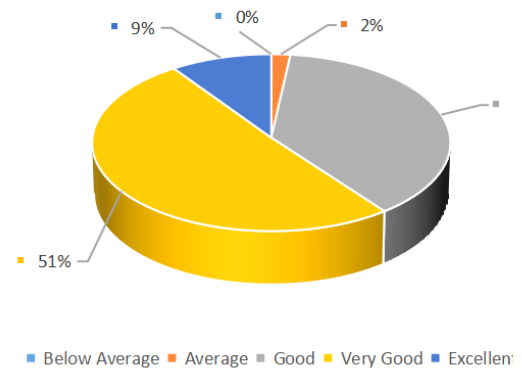
2018-19 (A2) B.COM (H)



2018-19 (A2) B.COM (P)



2018-19 (A2) BA (PROGRAMME)





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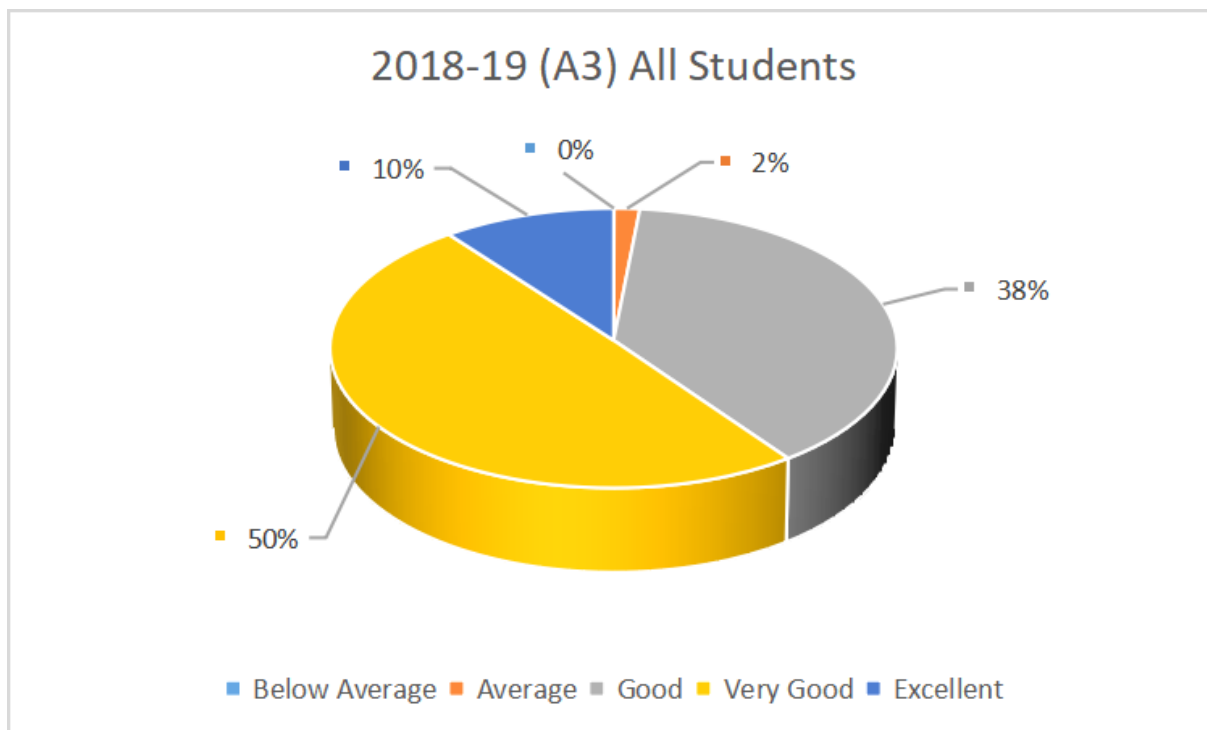
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3. Scope for use of innovative teaching methods

(Group discussion, field exercises, role plays, use of audio-visual aids, student seminar etc.)





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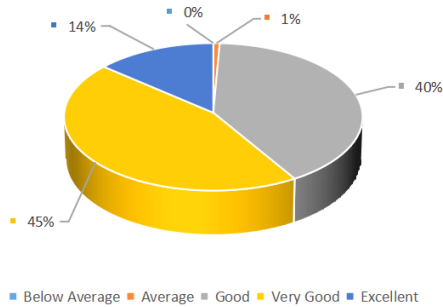
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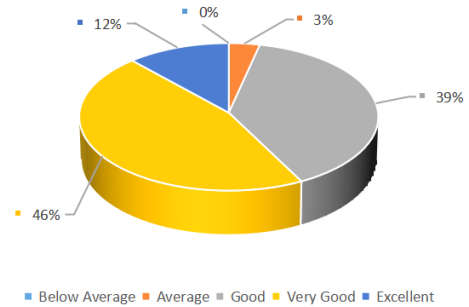
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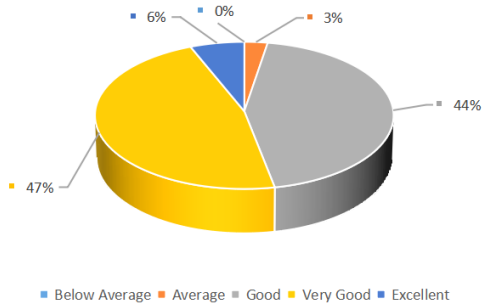
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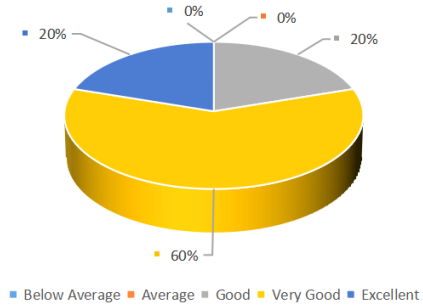
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2018-19 (A3) B.A (H) HISTORY



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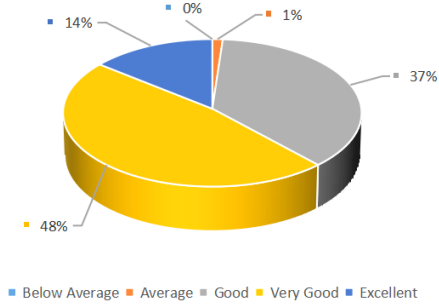
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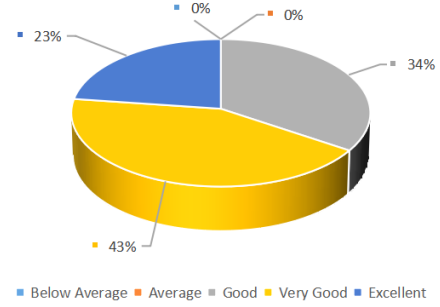
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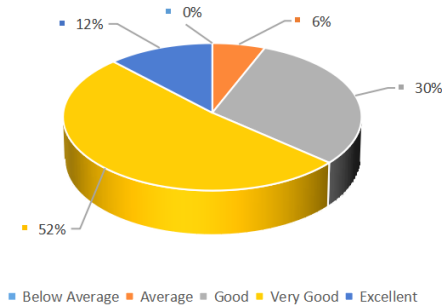
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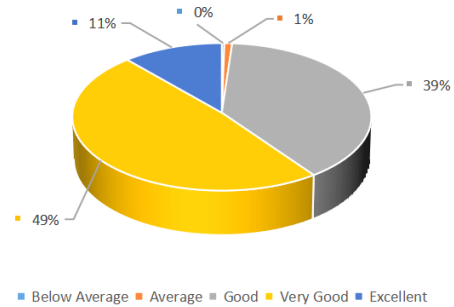
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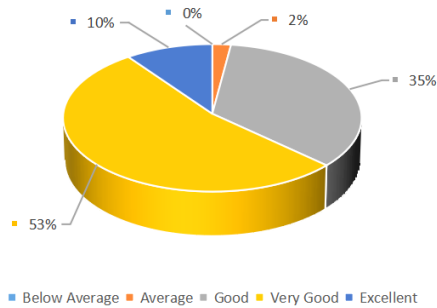
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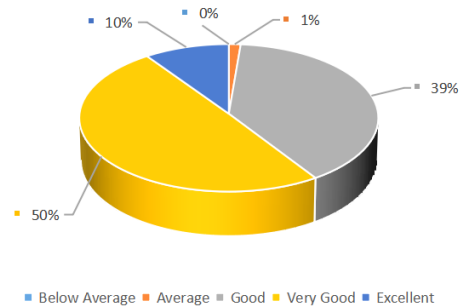
2018-19 (A3) B.COM (H)



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2018-19 (A3) BA (PROGRAMME)



4. Learning value (in terms of knowledge, concepts, skills building, analytical abilities and in broadening one's perspectives)



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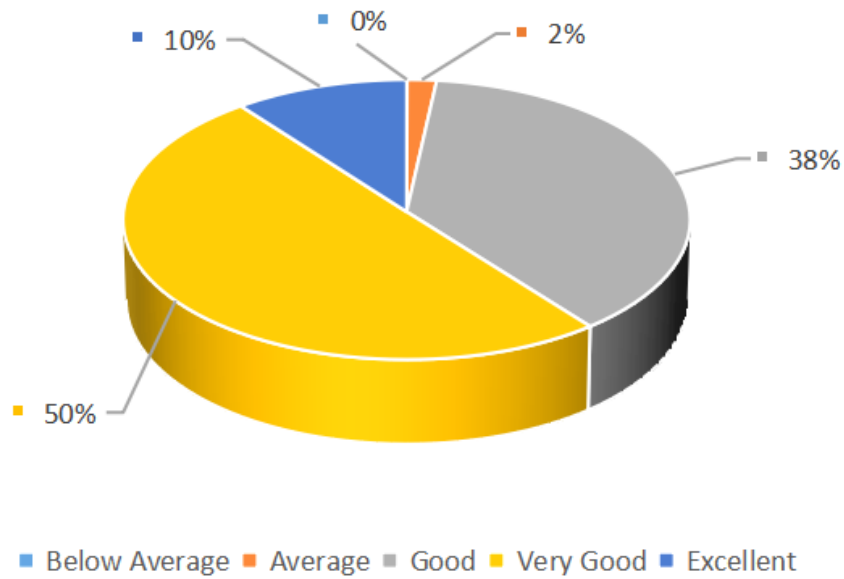
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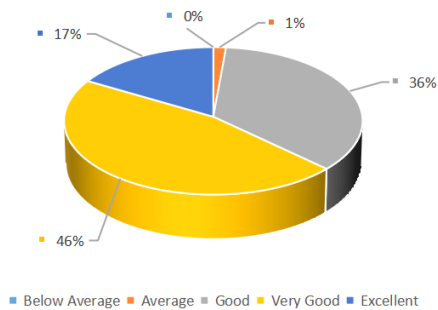
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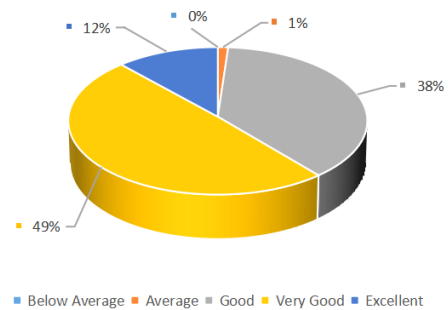
2018-19 (A4) All Students



2018-19 (A4) B.A (H) ENGLISH



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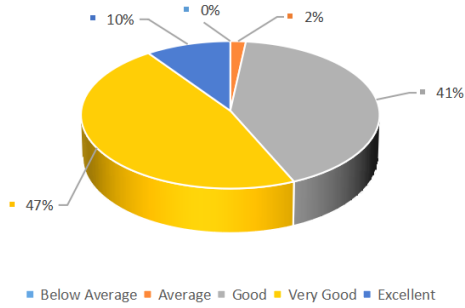
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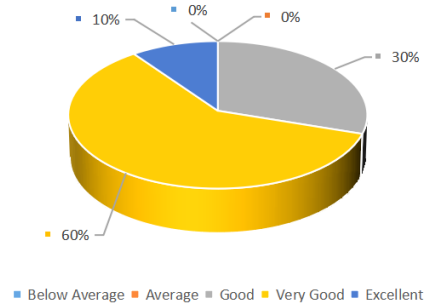
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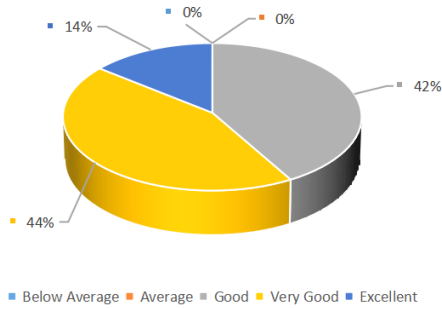
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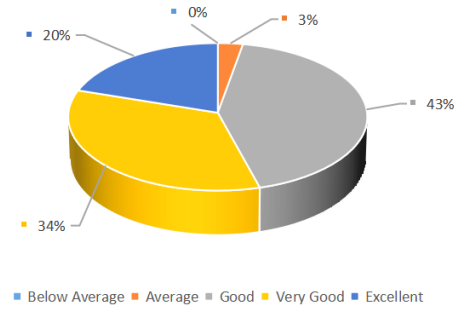
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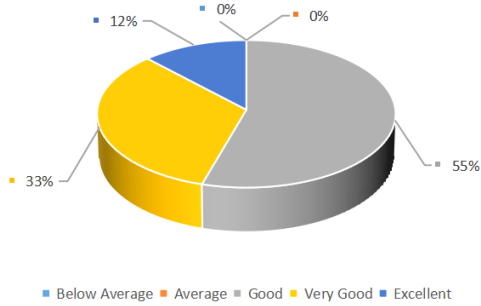
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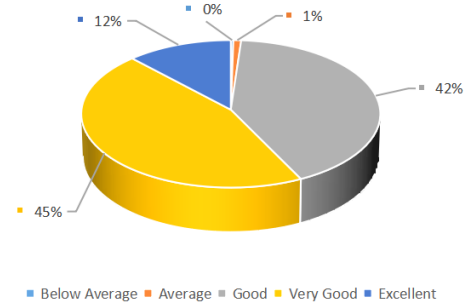
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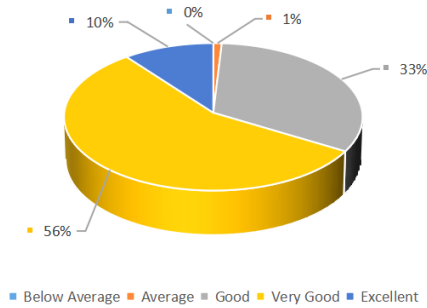
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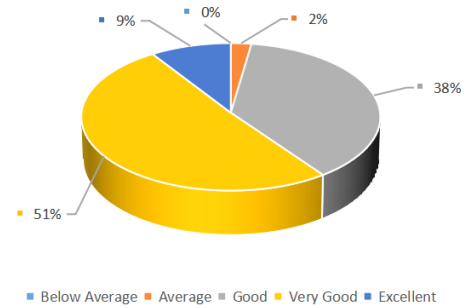
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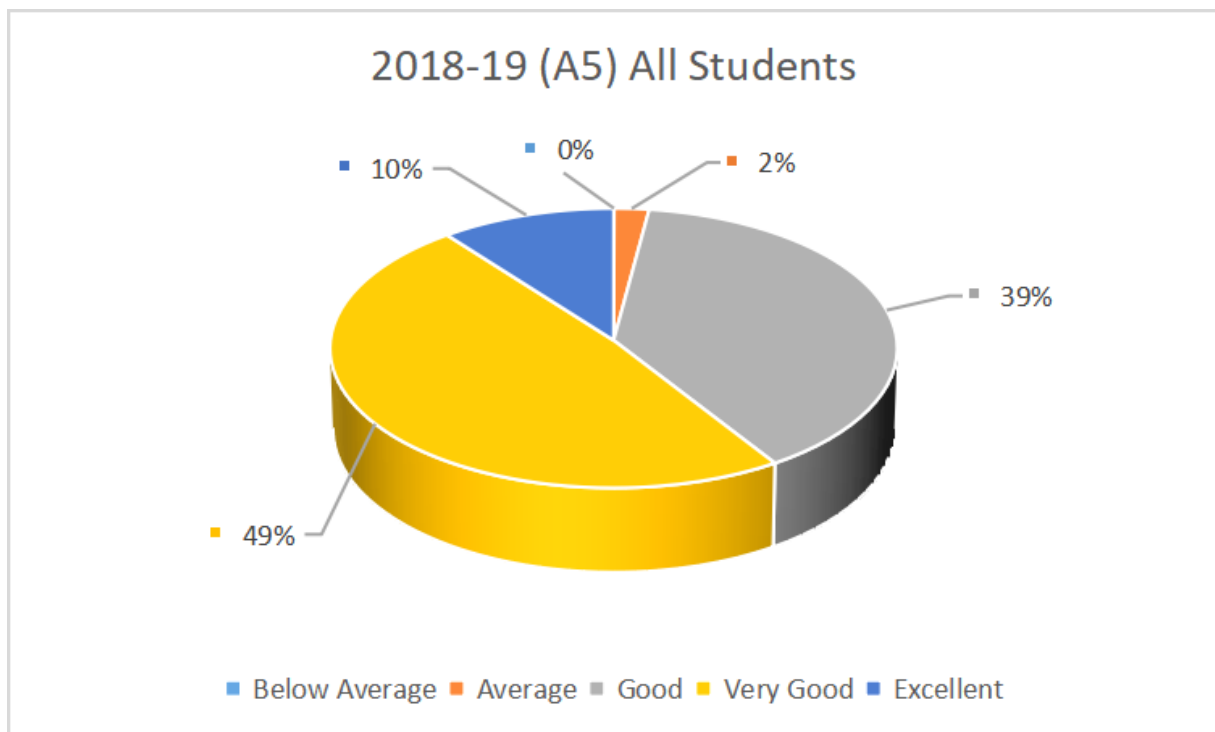
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5. Availability of reading Material (Library/Internet/Others)





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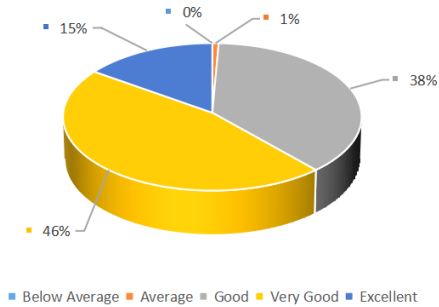
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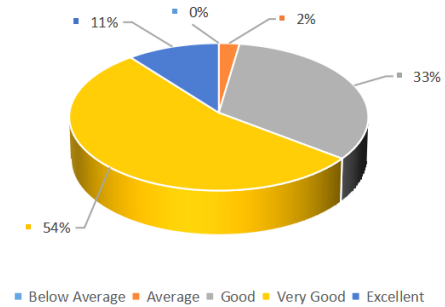
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E-mail: zhpge.college@gmail.com

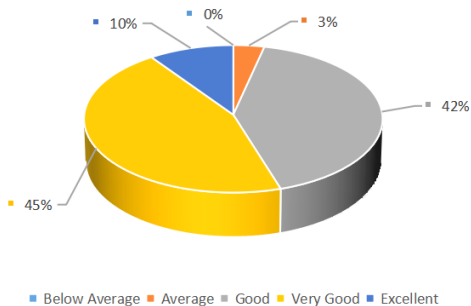
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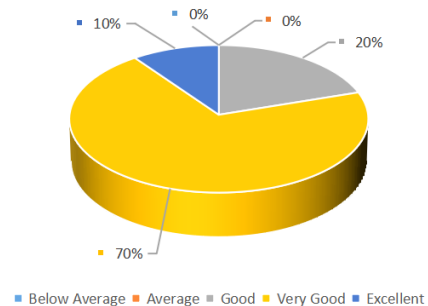
2018-19 (A5) B.A (H) HINDI



2018-19 (A5) B.A (H) HISTORY



2018-19 (A5) B.A (H) PERSIAN





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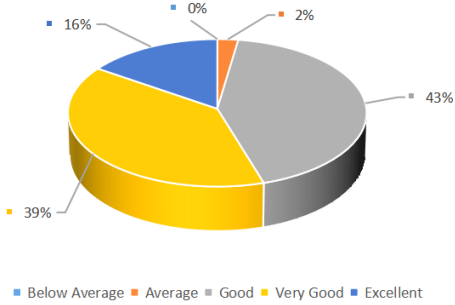
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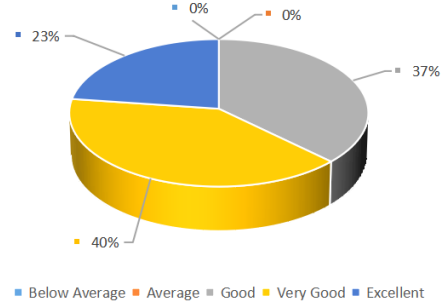
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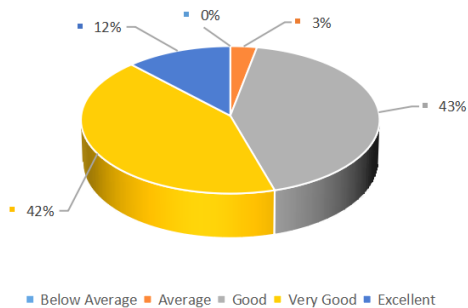
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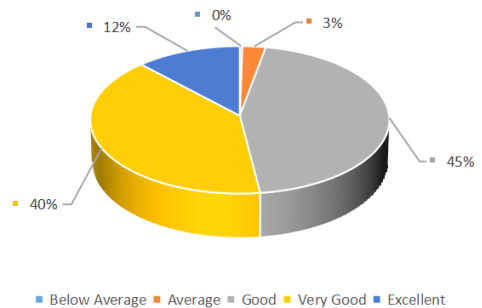
2018-19 (A5) B.A (H) SANSKRIT



2018-19 (A5) B.A (H) URDU



2018-19 (A5) B.COM (H)





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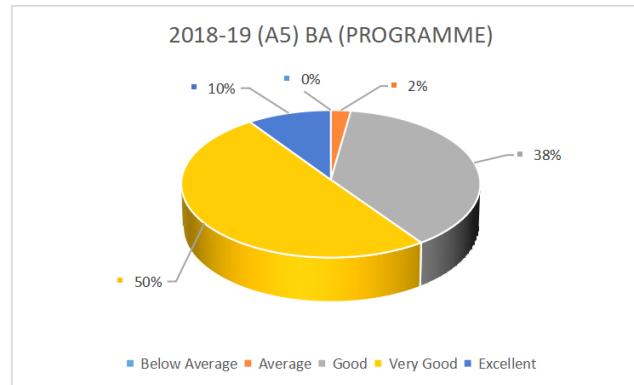
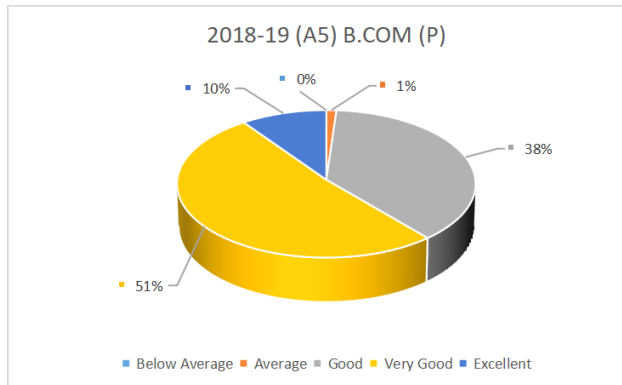
दिल्ली विश्वविद्यालय (University of Delhi)

जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002

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Student Feedback on Teachers

6. Knowledge base of the teacher (as perceived by you)



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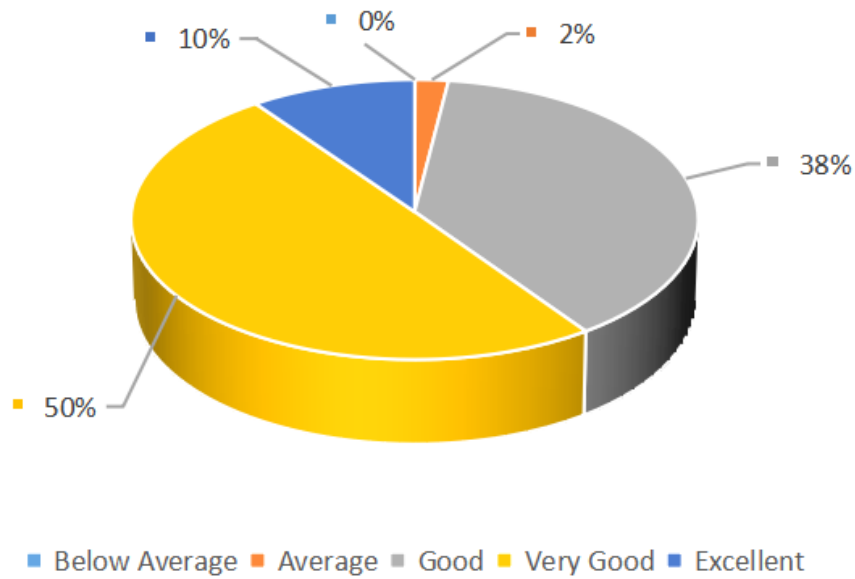
जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002

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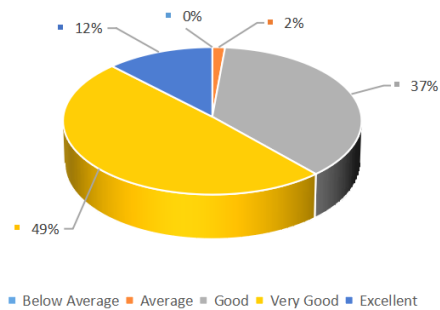
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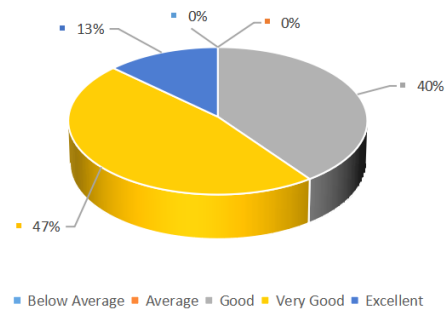
2018-19 (A6) All Students



2018-19 (A6) B.A (H) ENGLISH



2018-19 (A6) B.A (H) HINDI





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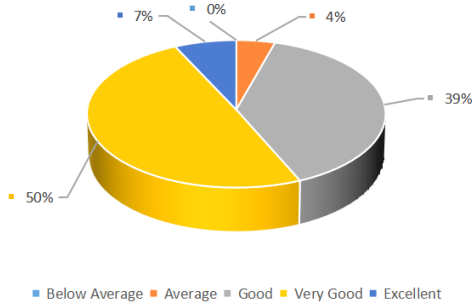
जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002

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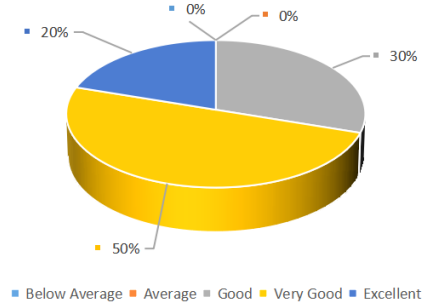
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E-mail: zhpge.college@gmail.com

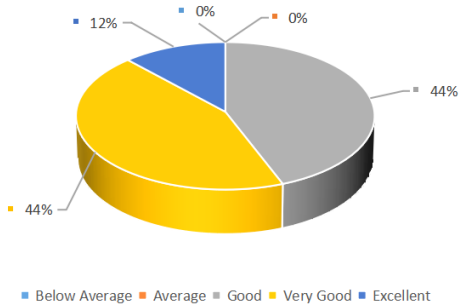
2018-19 (A6) B.A (H) HISTORY



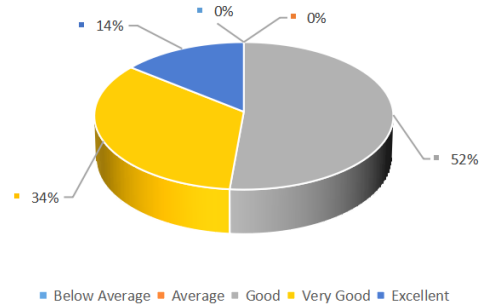
2018-19 (A6) B.A (H) PERSIAN



2018-19 (A6) B.A (H) POL.SC.



2018-19 (A6) B.A (H) SANSKRIT





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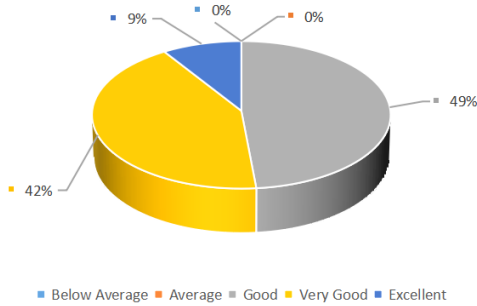
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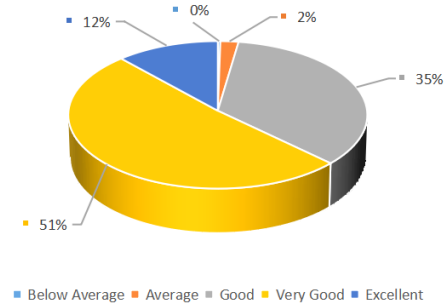
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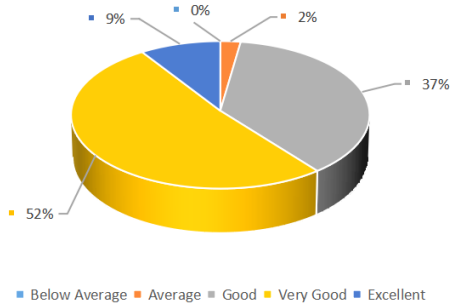
2018-19 (A6) B.A (H) URDU



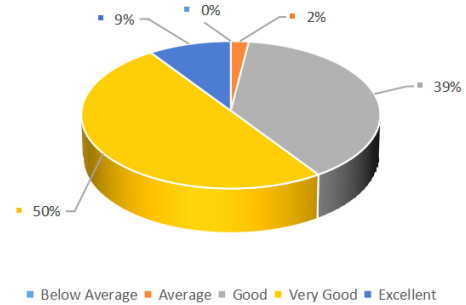
2018-19 (A6) B.COM (H)



2018-19 (A6) B.COM (P)



2018-19 (A6) BA (PROGRAMME)





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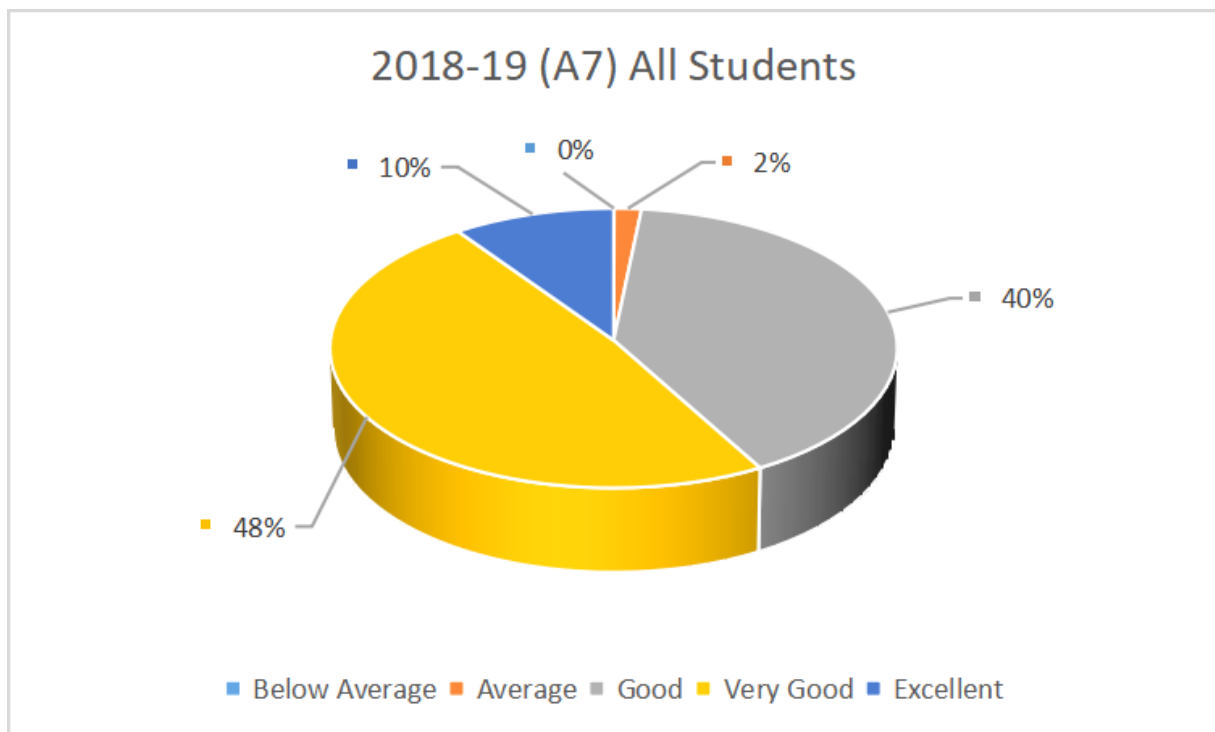
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7. Communication skills (in terms of articulation and comprehensibility)





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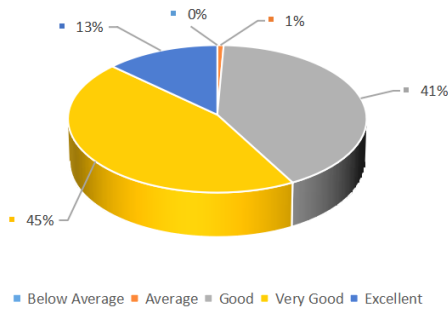
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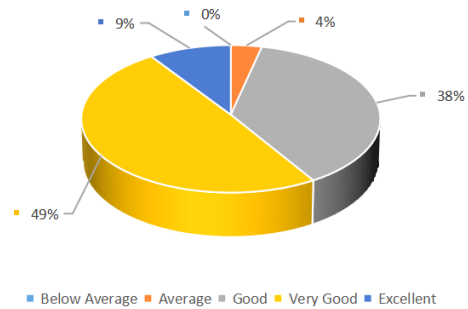
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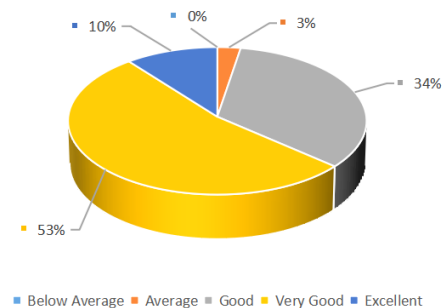
2018-19 (A7) B.A (H) ENGLISH



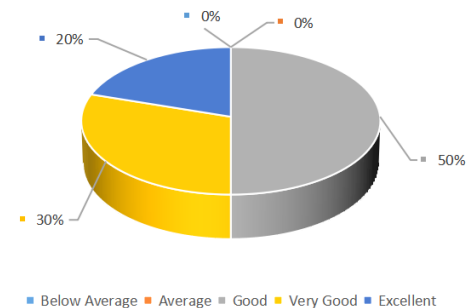
2018-19 (A7) B.A (H) HINDI



2018-19 (A7) B.A (H) HISTORY



2018-19 (A7) B.A (H) PERSIAN





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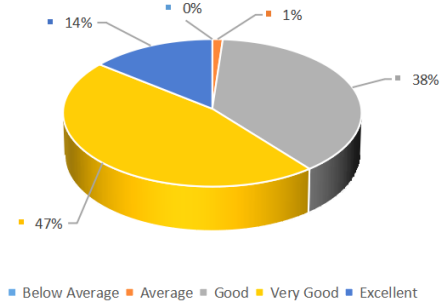
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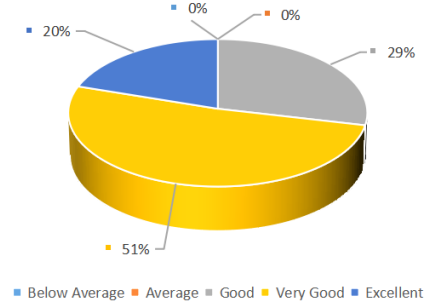
Website: <https://zhdce.ac.in/>

E-mail: zhpge.college@gmail.com

2018-19 (A7) B.A (H) POL.SC.



2018-19 (A7) B.A (H) SANSKRIT





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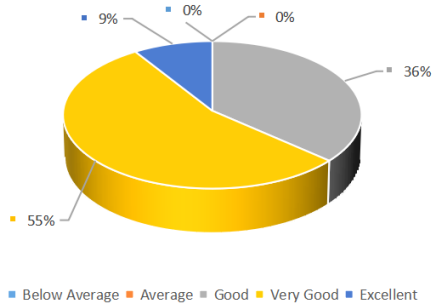
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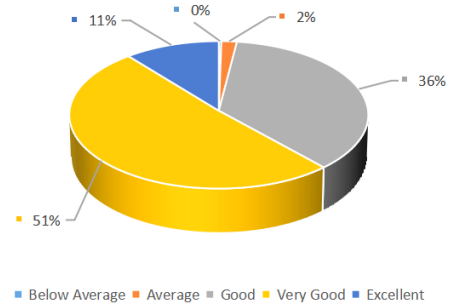
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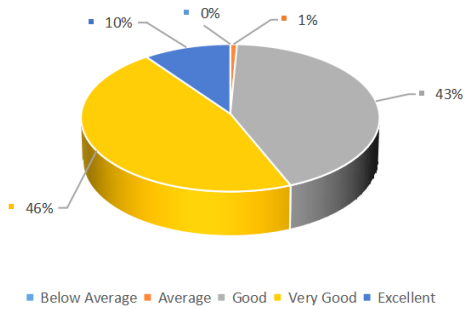
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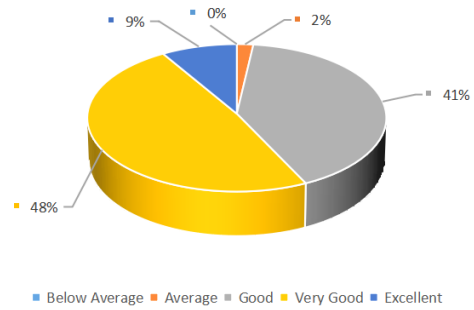
2018-19 (A7) B.COM (H)



2018-19 (A7) B.COM (P)



2018-19 (A7) BA (PROGRAMME)





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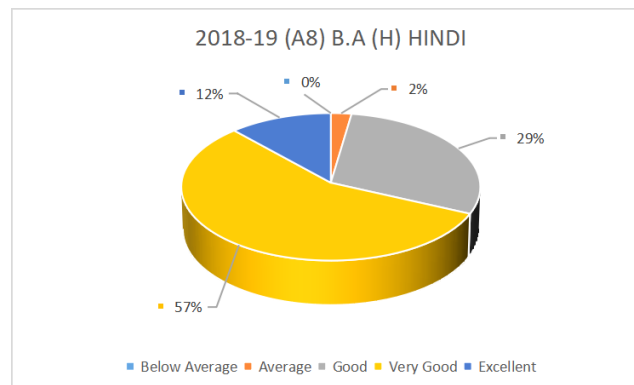
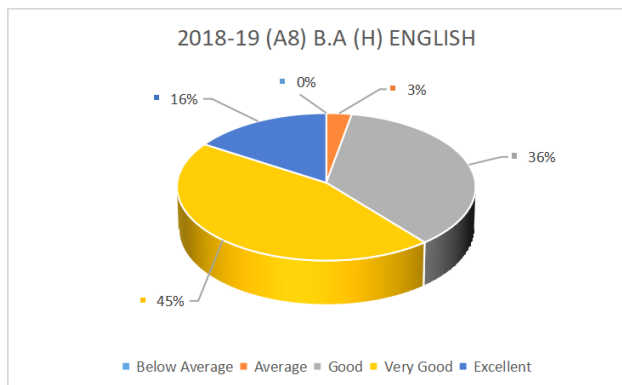
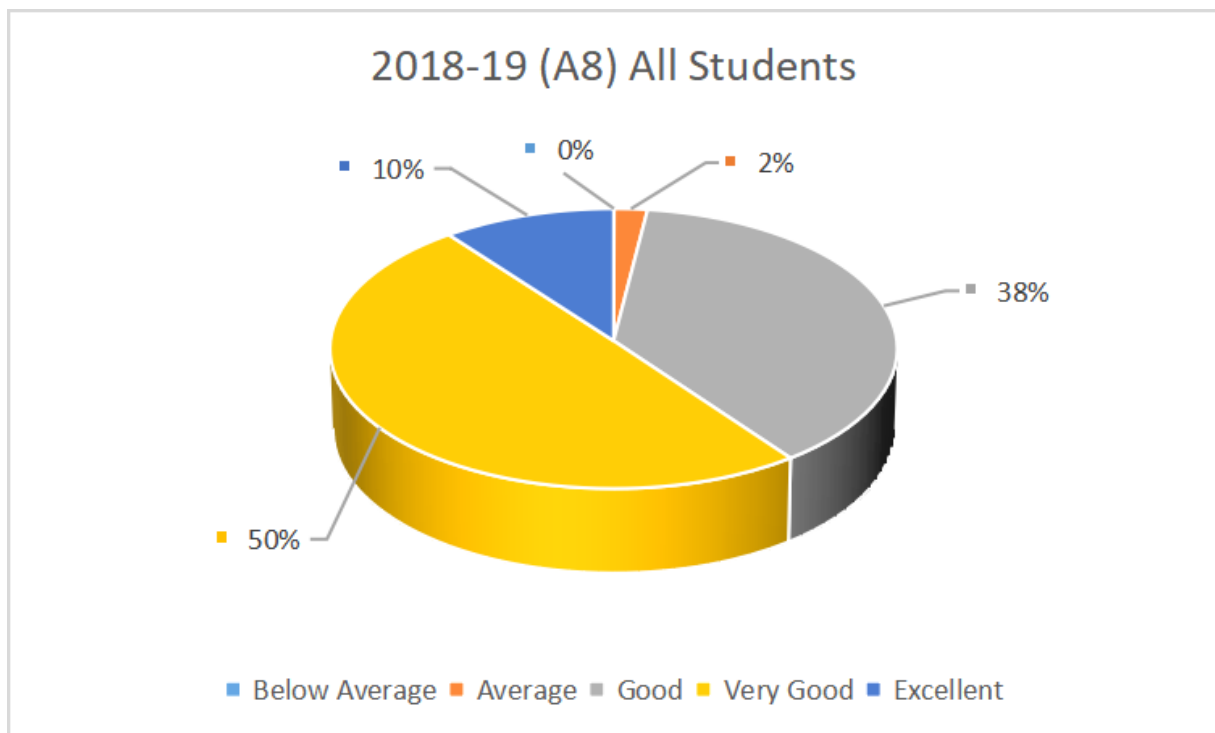
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8. Sincerity / Commitment of the teacher (in terms of preparedness and interest in taking classes)





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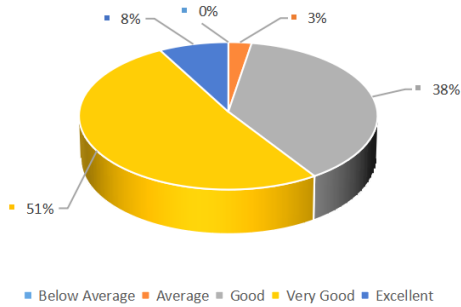
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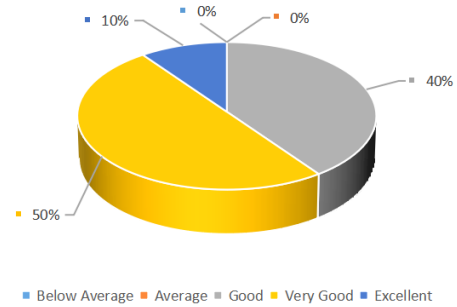
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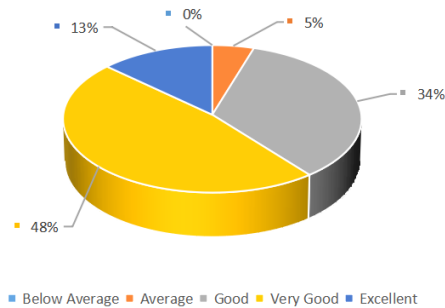
2018-19 (A8) B.A (H) HISTORY



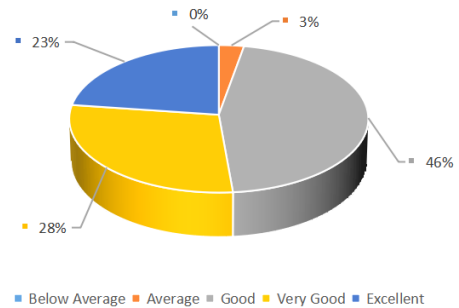
2018-19 (A8) B.A (H) PERSIAN



2018-19 (A8) B.A (H) POL.SC.



2018-19 (A8) B.A (H) SANSKRIT





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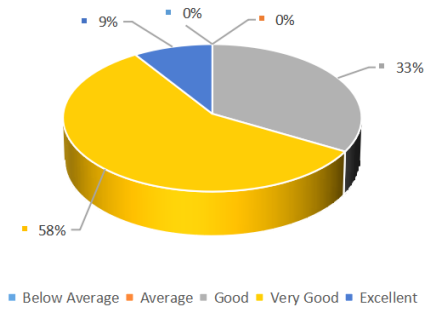
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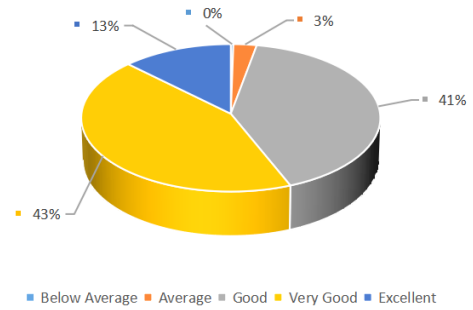
Website: <https://zhdce.ac.in/>

E-mail: zhpge.college@gmail.com

2018-19 (A8) B.A (H) URDU



2018-19 (A8) B.COM (H)





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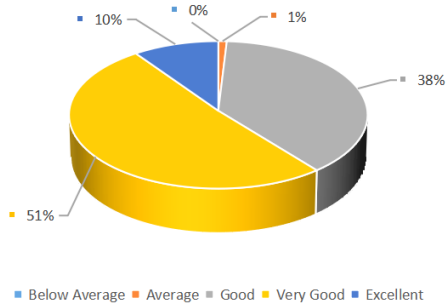
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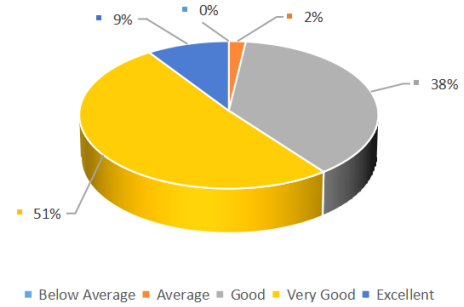
Website: <https://zhdce.ac.in/>

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2018-19 (A8) B.COM (P)



2018-19 (A8) BA (PROGRAMME)



9. Interest generated by the teacher in the class



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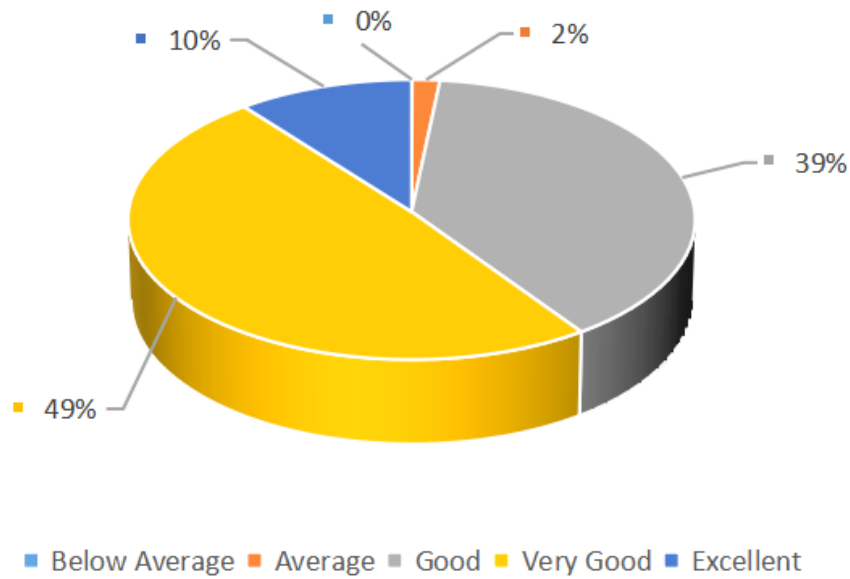
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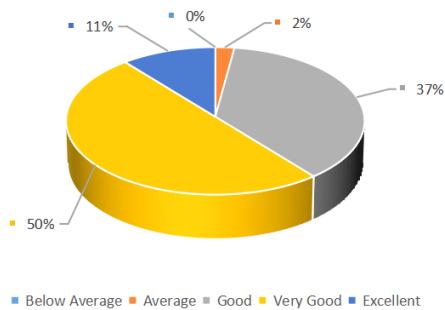
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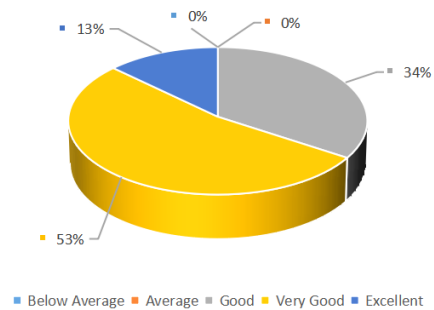
2018-19 (A9) All Students



2018-19 (A9) B.A (H) ENGLISH



2018-19 (A9) B.A (H) HINDI





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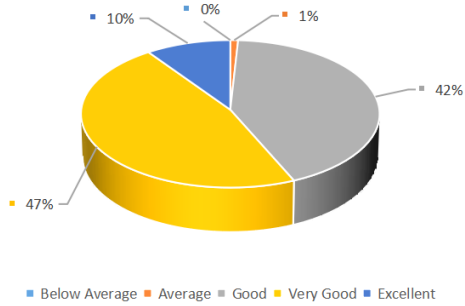
जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002

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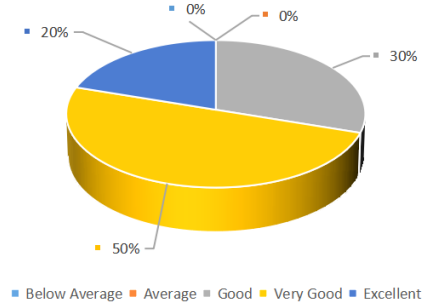
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E-mail: zhpge.college@gmail.com

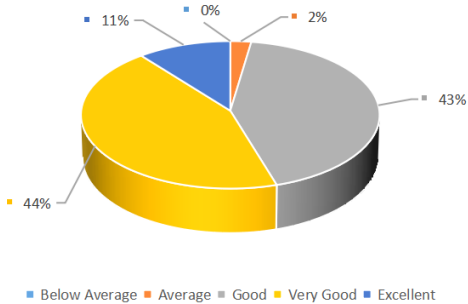
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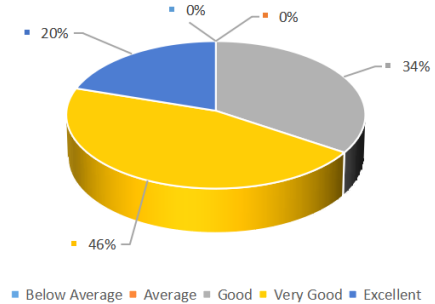
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2018-19 (A9) B.A (H) POL.SC.



2018-19 (A9) B.A (H) SANSKRIT





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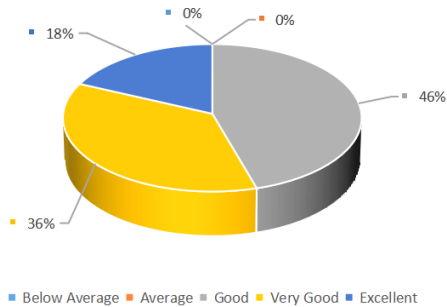
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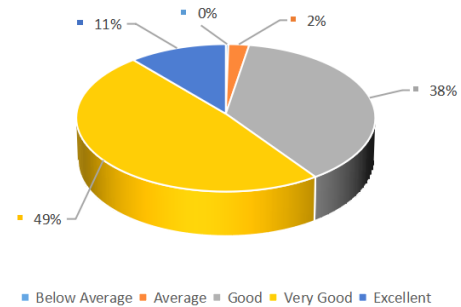
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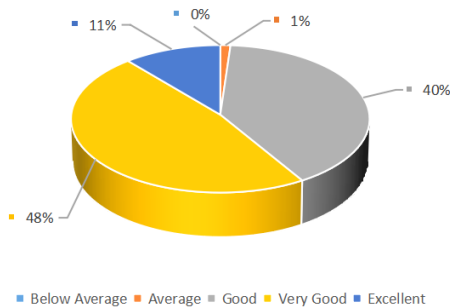
2018-19 (A9) B.A (H) URDU



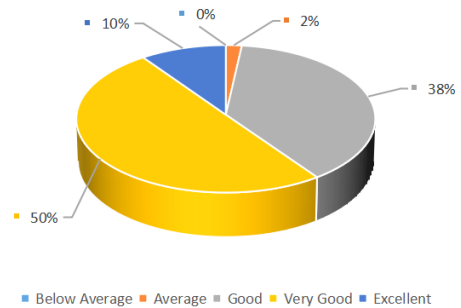
2018-19 (A9) B.COM (H)



2018-19 (A9) B.COM (P)



2018-19 (A9) BA (PROGRAMME)





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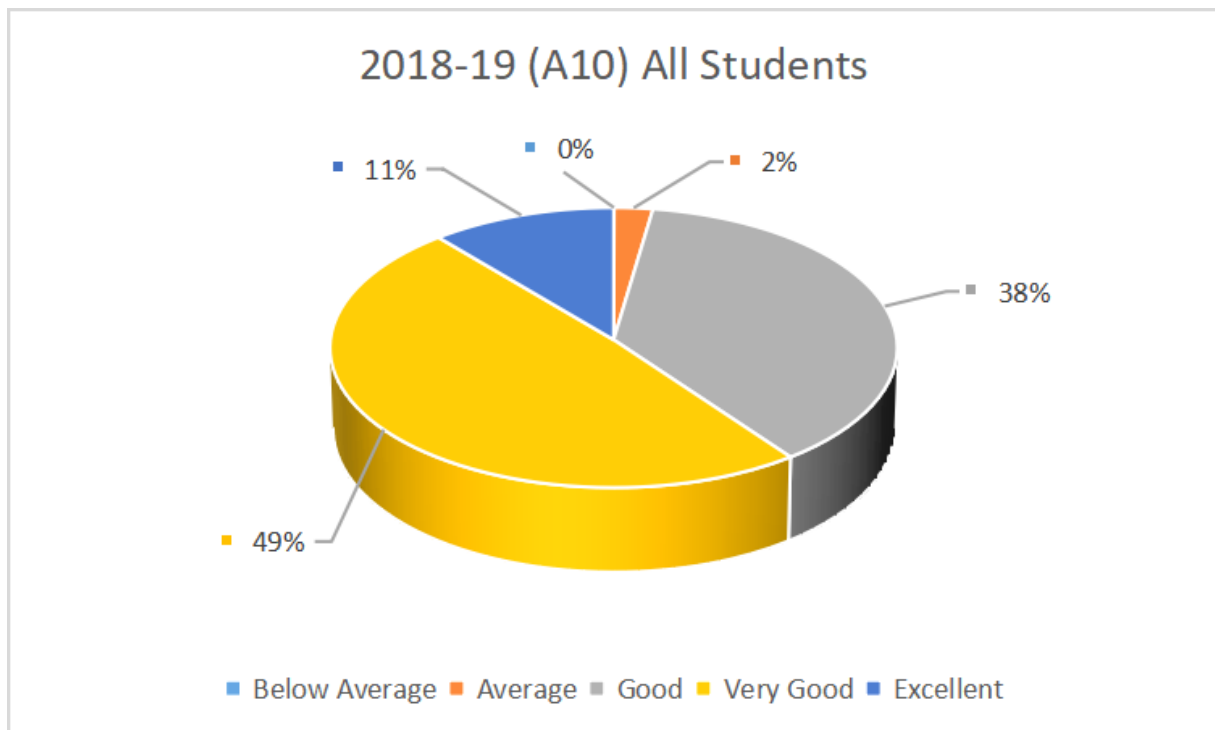
जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002

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10. Ability to integrate course material with environment / other issues, to provide a broader perspective





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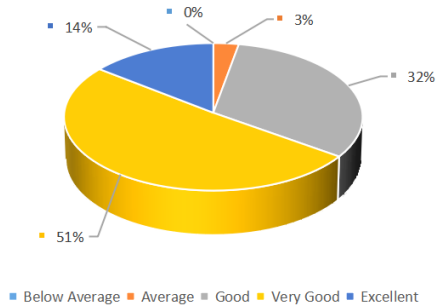
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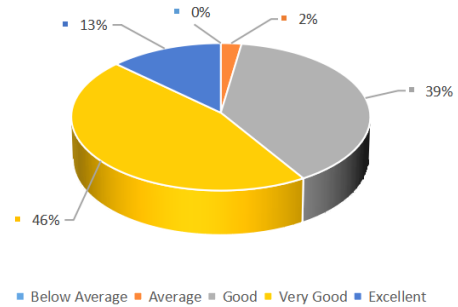
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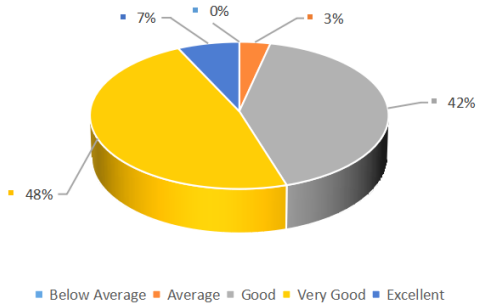
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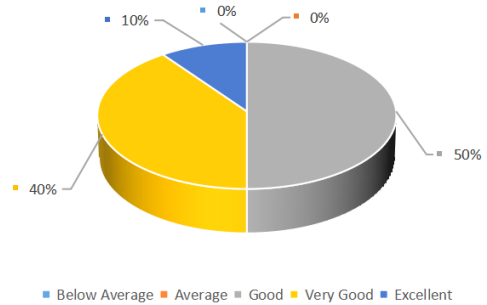
2018-19 (A10) B.A (H) HINDI



2018-19 (A10) B.A (H) HISTORY



2018-19 (A10) B.A (H) PERSIAN





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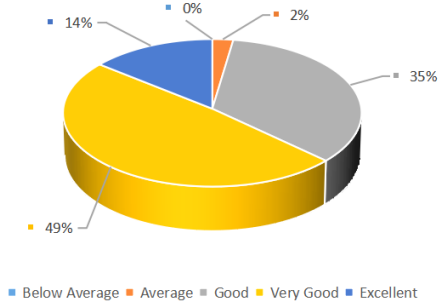
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Phone: 011-23231899

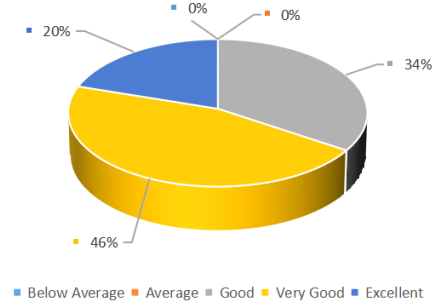
Website: <https://zhdce.ac.in/>

E-mail: zhpge.college@gmail.com

2018-19 (A10) B.A (H) POL.SC.



2018-19 (A10) B.A (H) SANSKRIT





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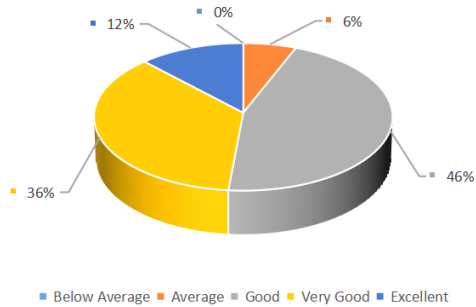
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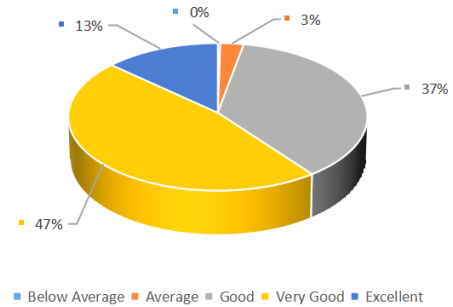
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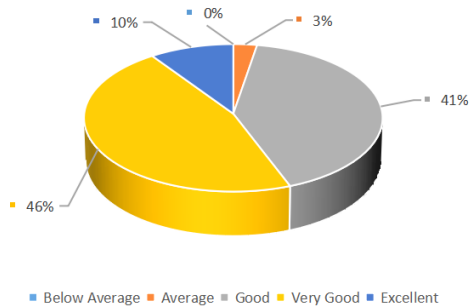
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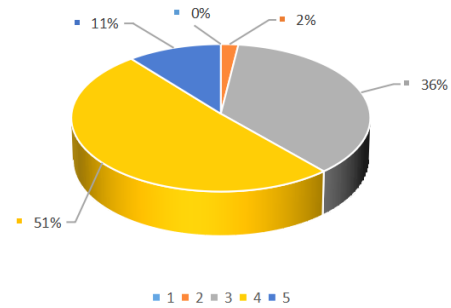
2018-19 (A10) B.COM (H)



2018-19 (A10) B.COM (P)



2018-19 (A10) BA (PROGRAMME)





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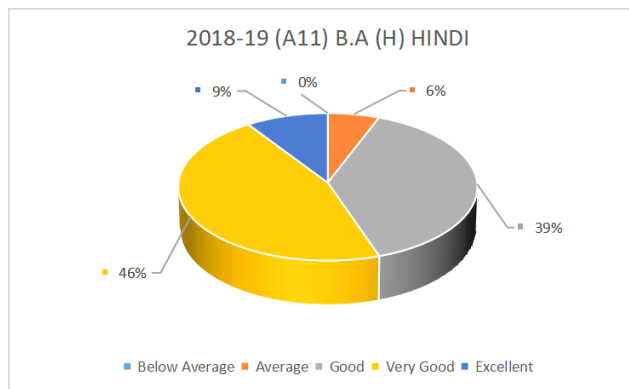
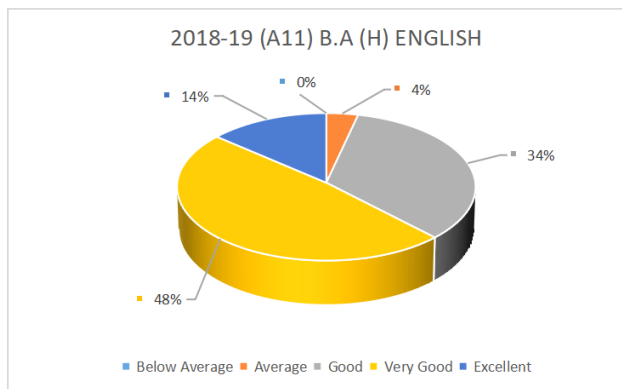
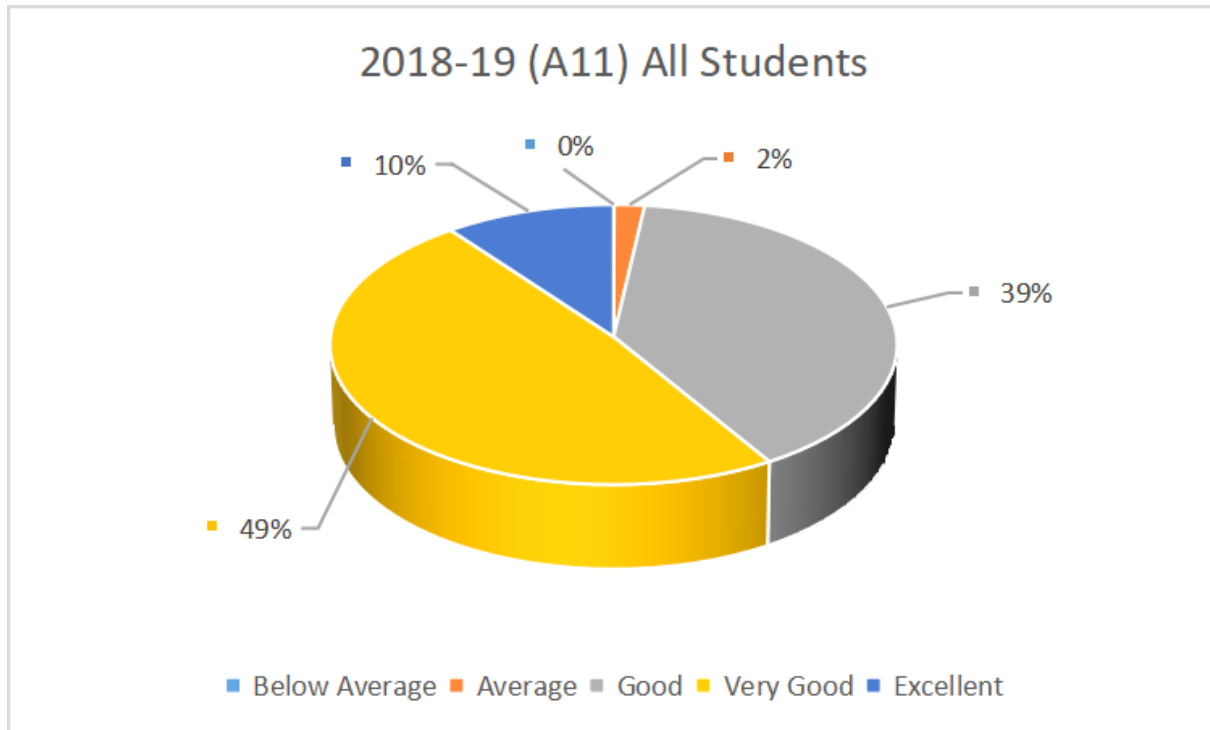
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11. Accessibility and availability of the teacher in the department for academic consultations





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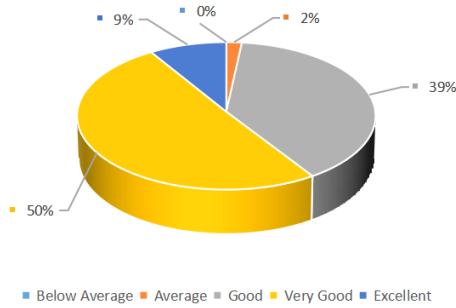
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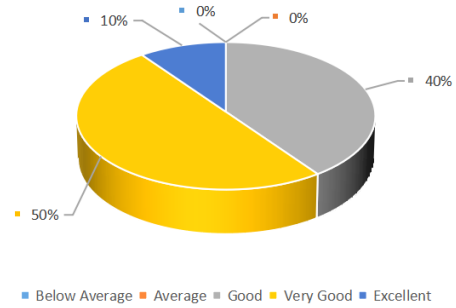
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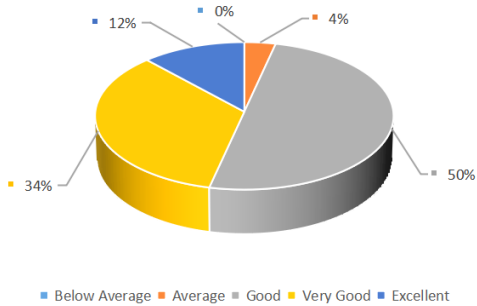
2018-19 (A11) B.A (H) HISTORY



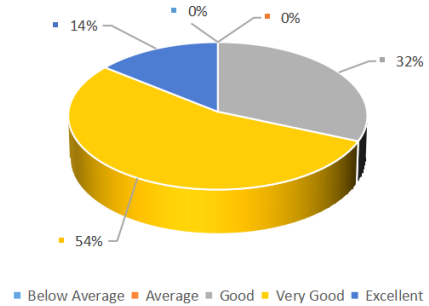
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2018-19 (A11) B.A (H) POL.SC.



2018-19 (A11) B.A (H) SANSKRIT





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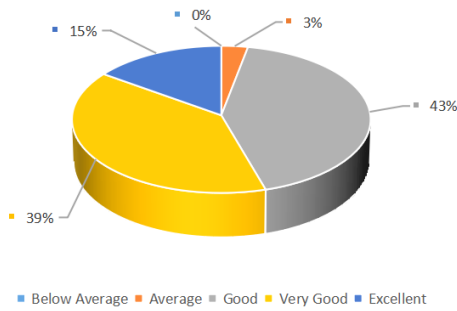
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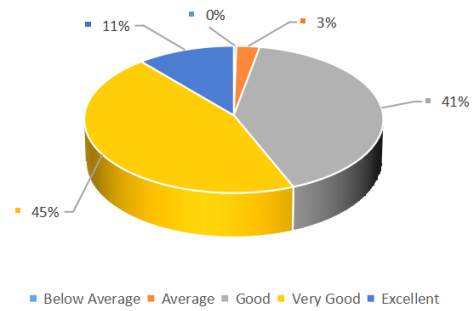
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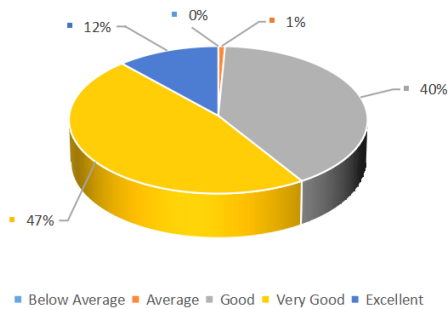
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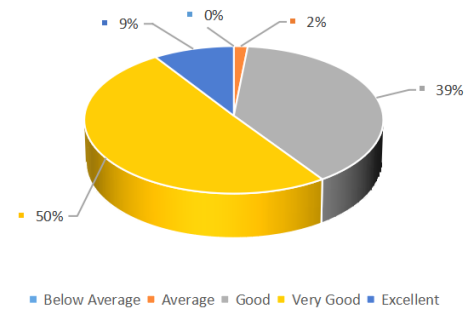
2018-19 (A11) B.COM (H)



2018-19 (A11) B.COM (P)



2018-19 (A11) BA (PROGRAMME)





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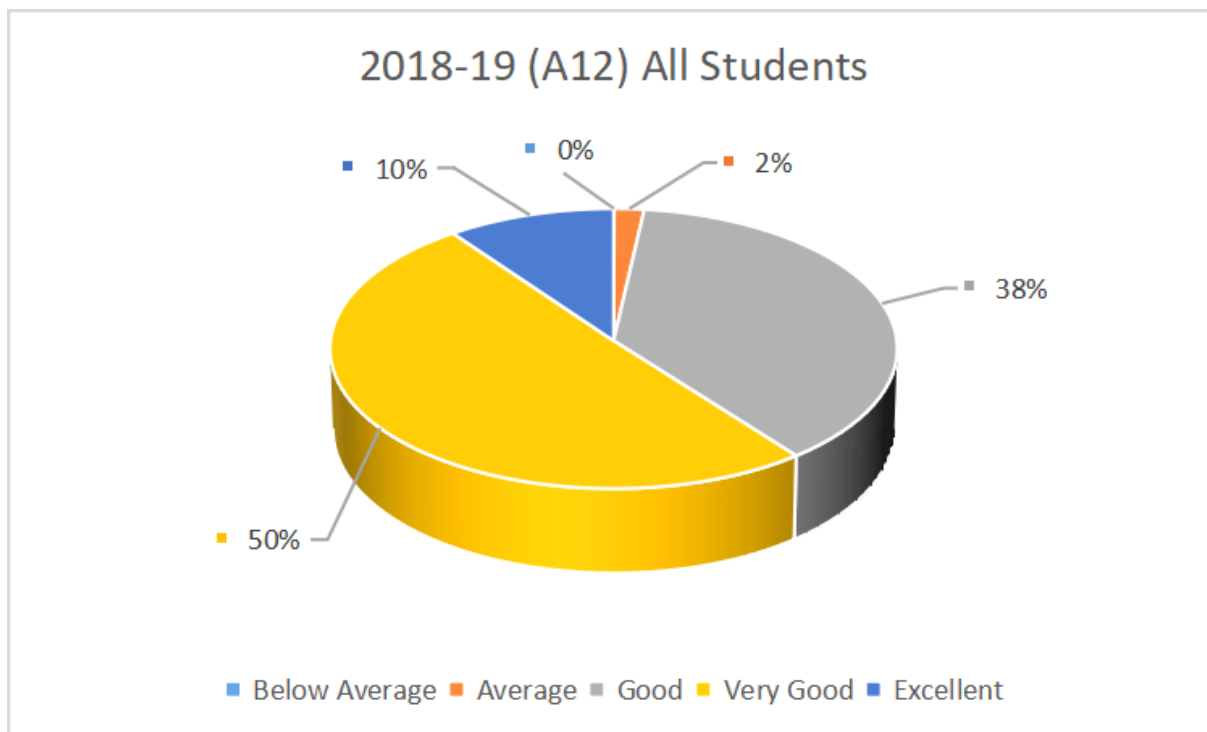
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12. Initiative taken in formulating topics/ tests/assignments/examinations / seminars and projects.





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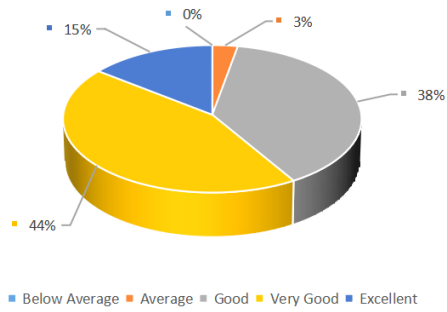
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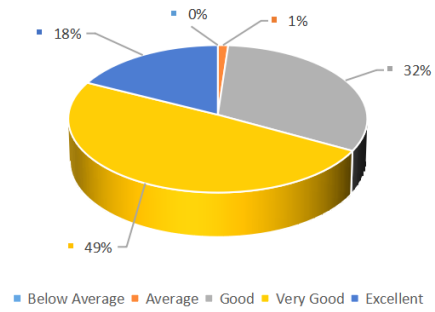
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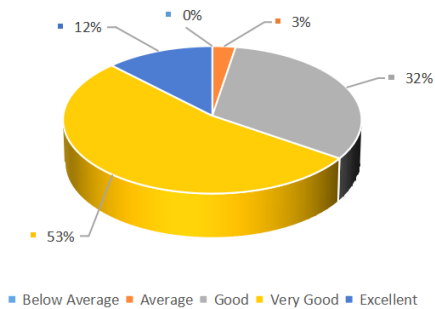
2018-19 (A12) B.A (H) ENGLISH



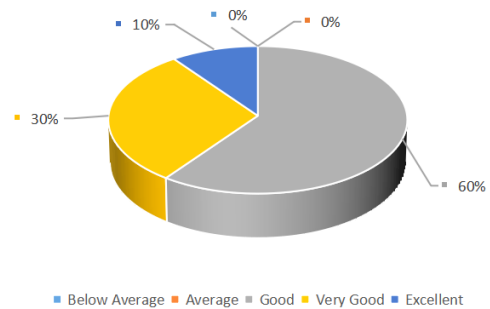
2018-19 (A12) B.A (H) HINDI



2018-19 (A12) B.A (H) HISTORY



2018-19 (A12) B.A (H) PERSIAN





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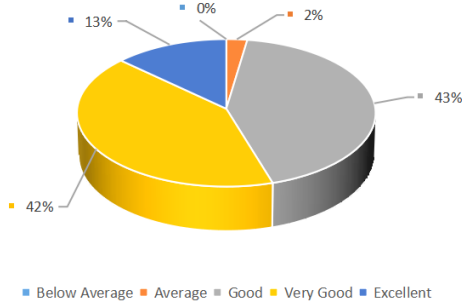
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Phone: 011-23231899

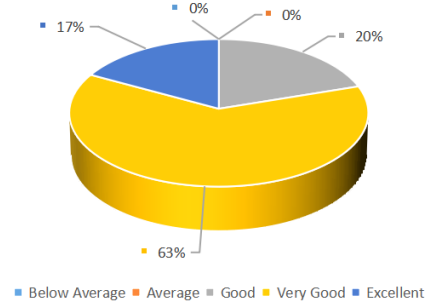
Website: <https://zhdce.ac.in/>

E-mail: zhpge.college@gmail.com

2018-19 (A12) B.A (H) POL.SC.



2018-19 (A12) B.A (H) SANSKRIT





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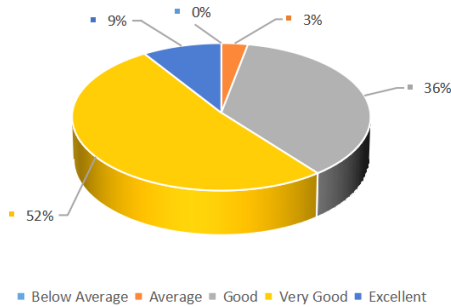
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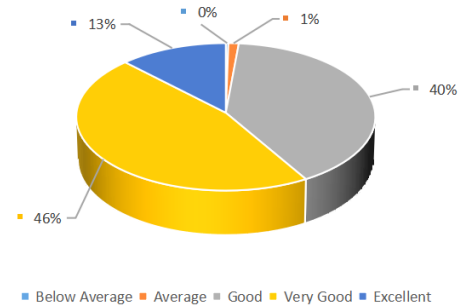
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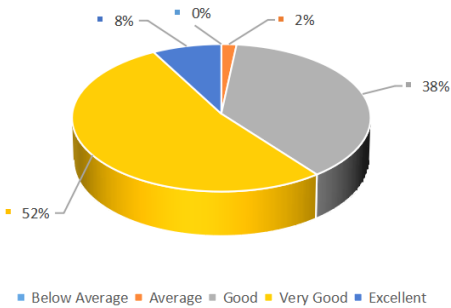
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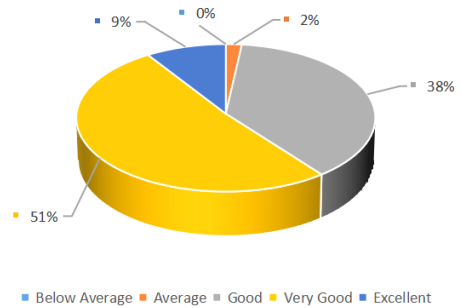
2018-19 (A12) B.COM (H)



2018-19 (A12) B.COM (P)



2018-19 (A12) BA (PROGRAMME)





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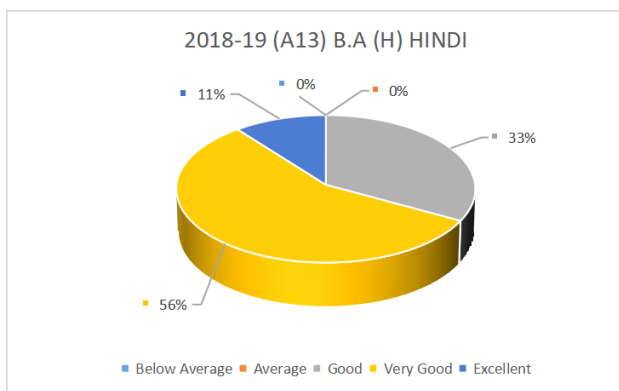
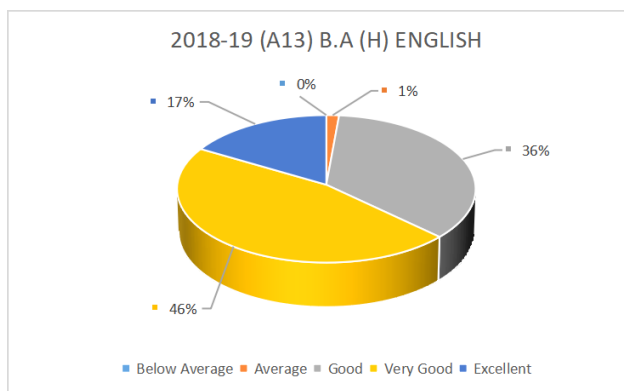
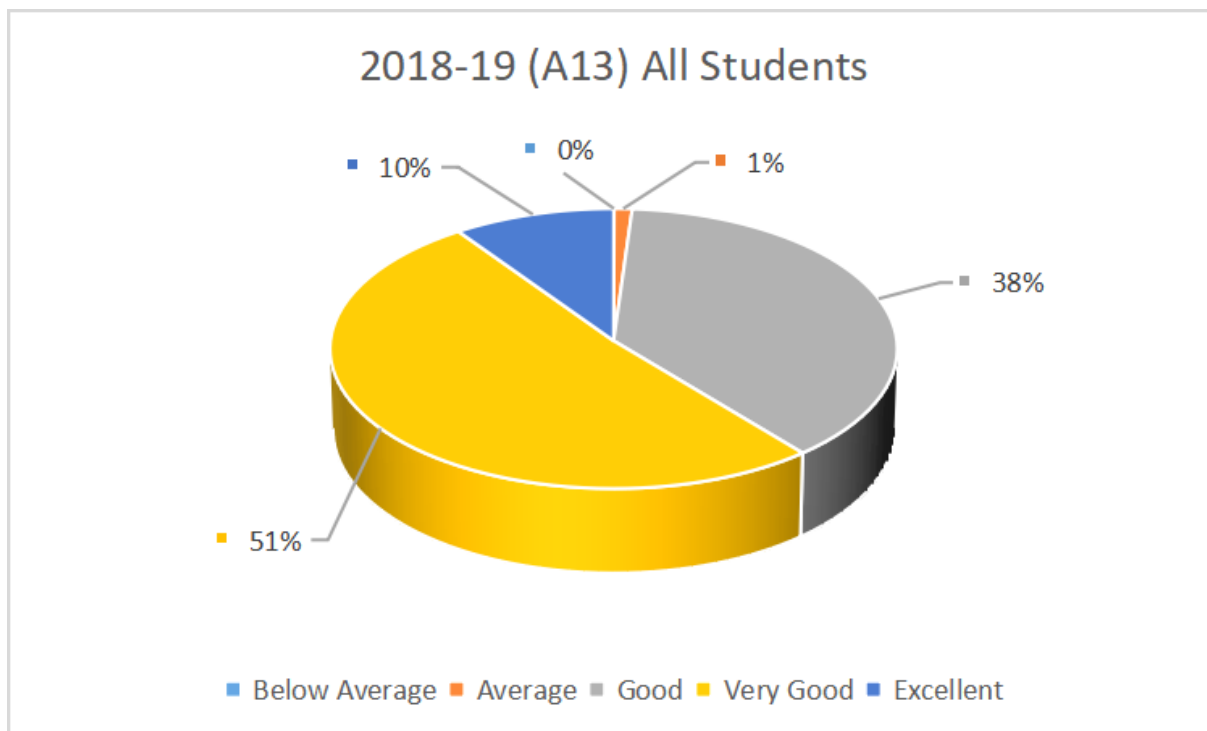
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E-mail: zhpge.college@gmail.com

13. Regularity in taking classes





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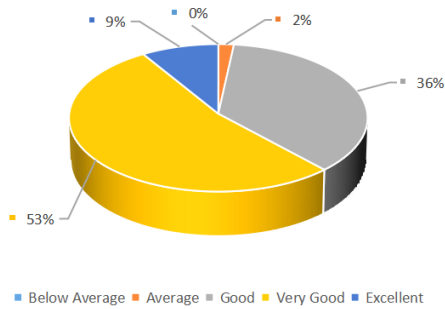
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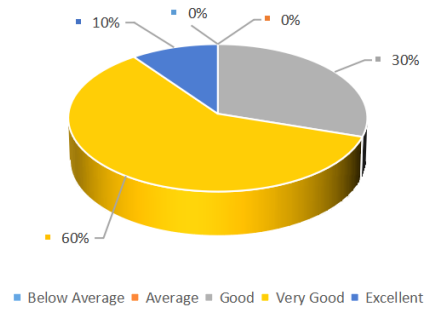
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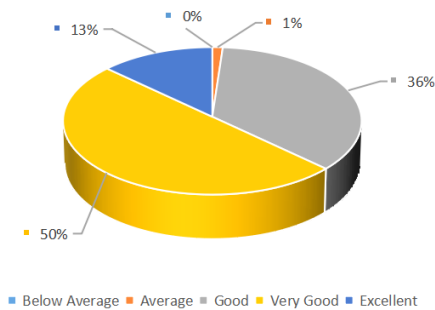
2018-19 (A13) B.A (H) HISTORY



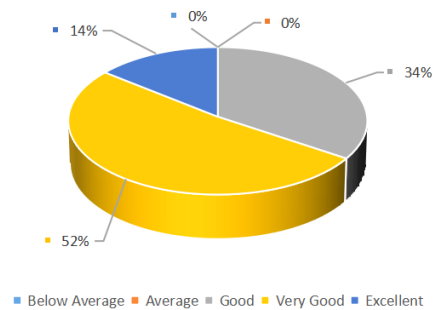
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2018-19 (A13) B.A (H) POL.SC.



2018-19 (A13) B.A (H) SANSKRIT





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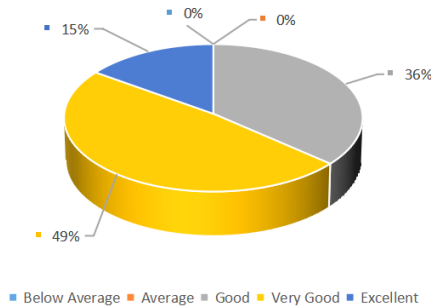
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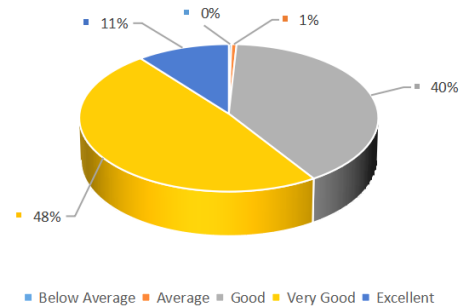
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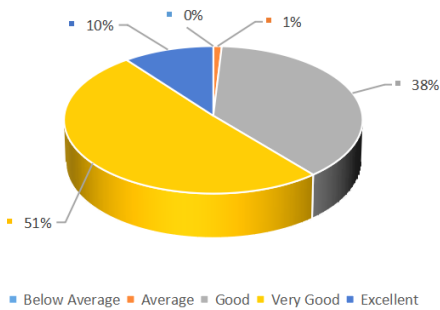
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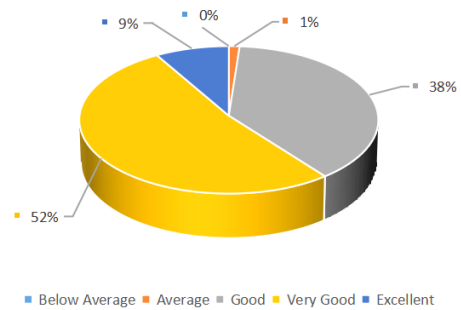
2018-19 (A13) B.COM (H)



2018-19 (A13) B.COM (P)



2018-19 (A13) BA (PROGRAMME)





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14. Completion of the course in a thorough and satisfactory manner



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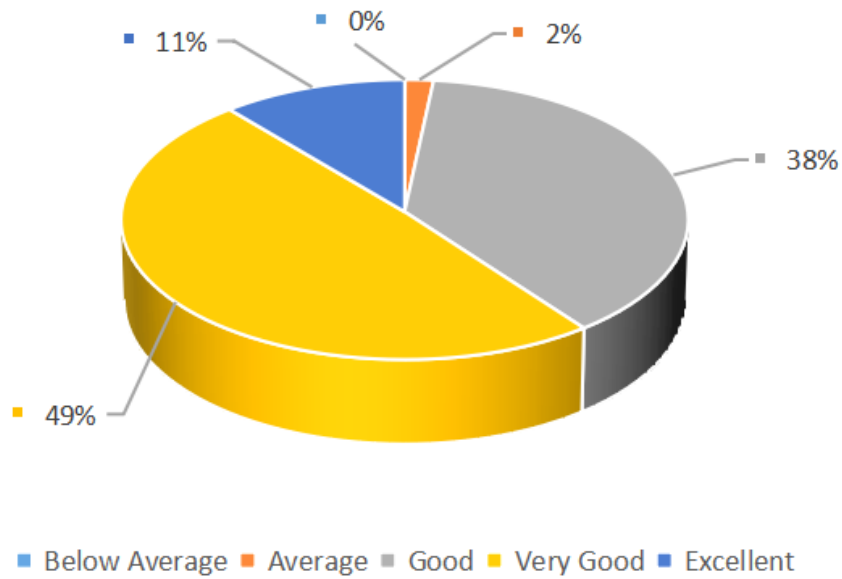
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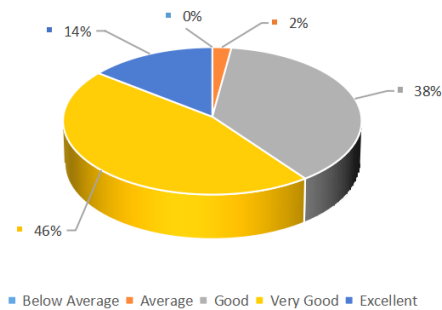
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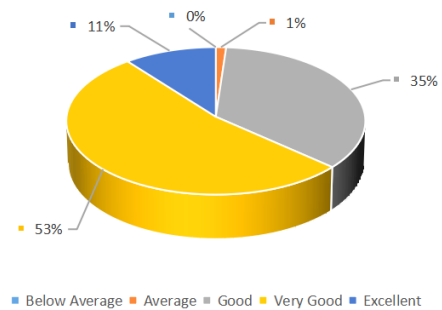
2018-19 (A14) All Students



2018-19 (A14) B.A (H) ENGLISH



2018-19 (A14) B.A (H) HINDI





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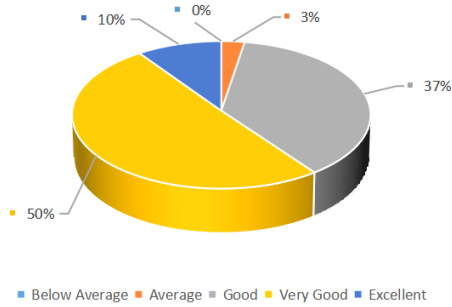
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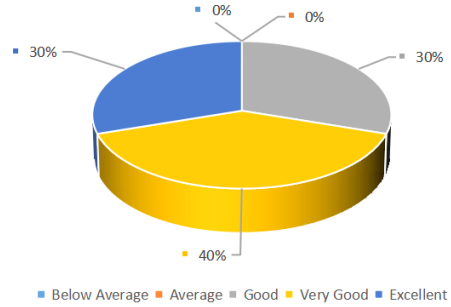
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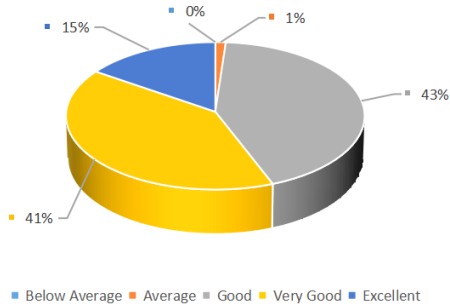
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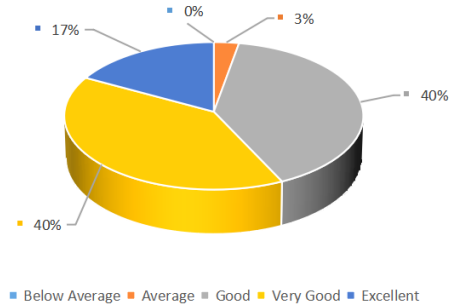
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2018-19 (A14) B.A (H) POL.SC.



2018-19 (A14) B.A (H) SANSKRIT





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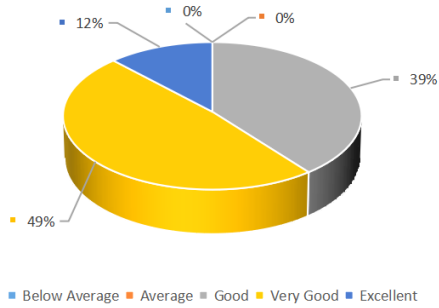
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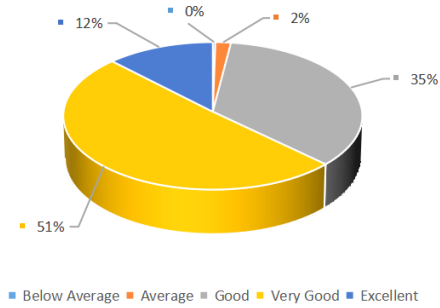
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E-mail: zhpge.college@gmail.com

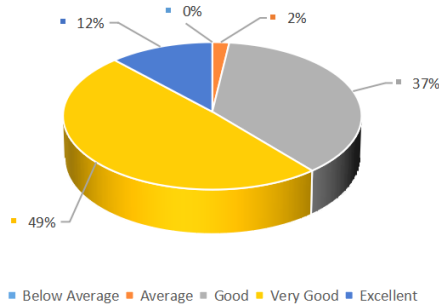
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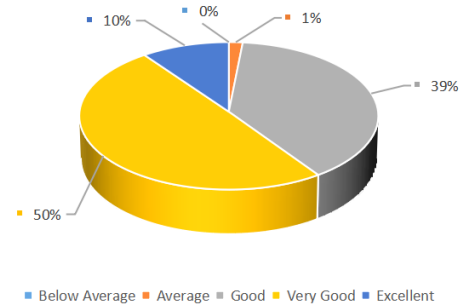
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2018-19 (A14) B.COM (P)



2018-19 (A14) BA (PROGRAMME)





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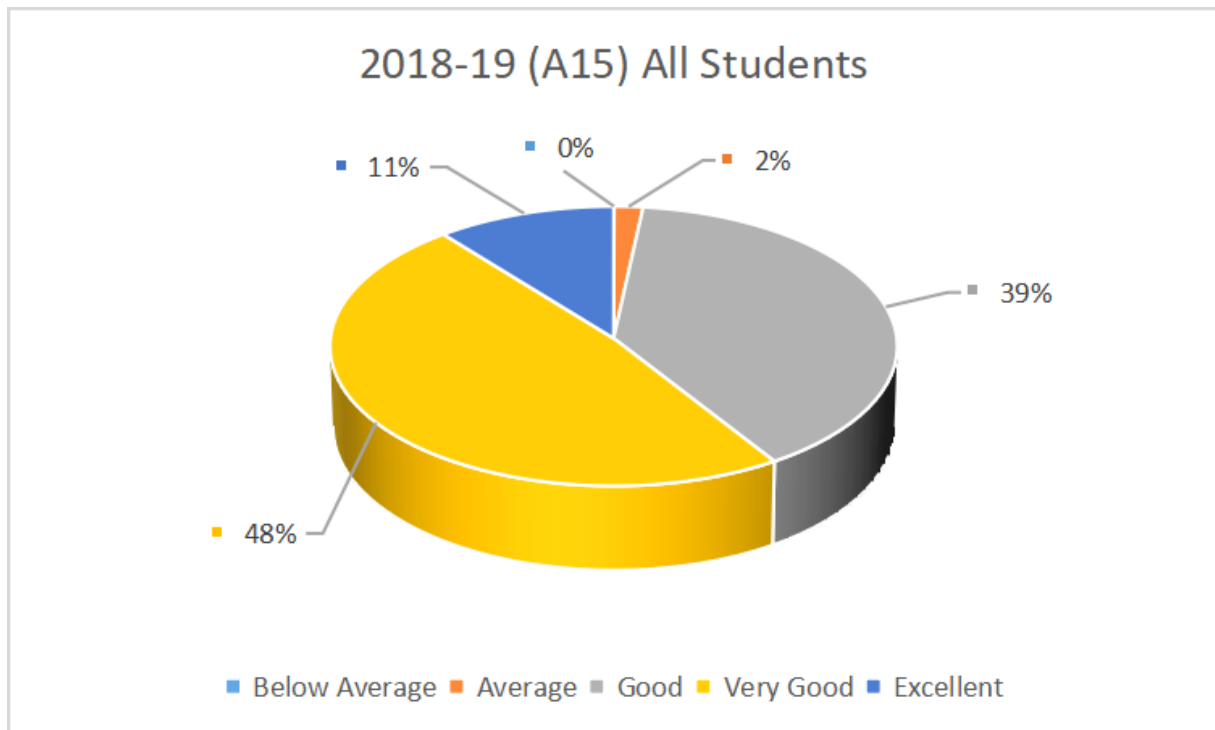
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15. Fairness in evaluating student performance and awarding grades.





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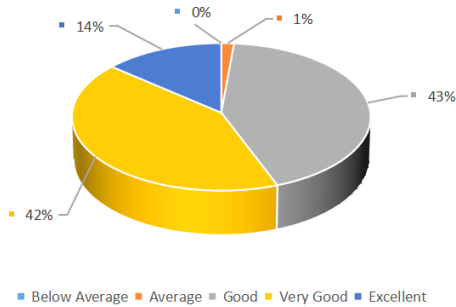
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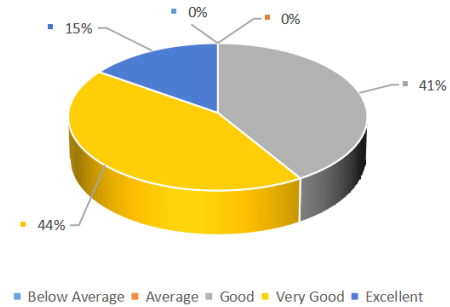
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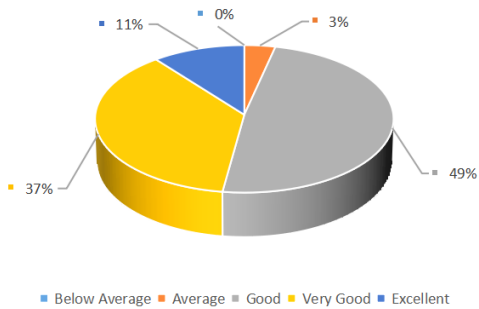
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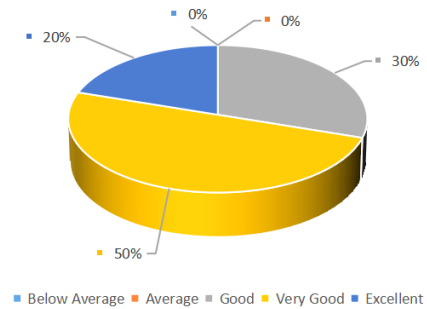
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2018-19 (A15) B.A (H) HISTORY



2018-19 (A15) B.A (H) PERSIAN





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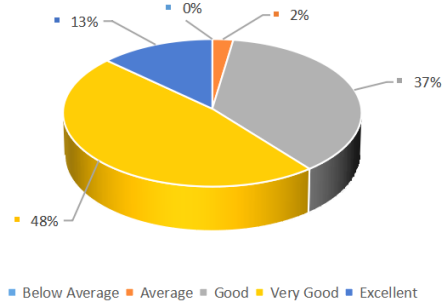
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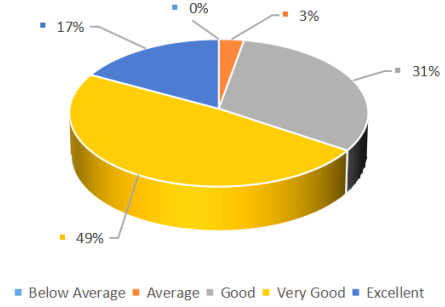
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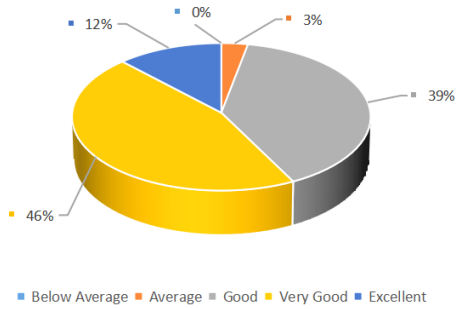
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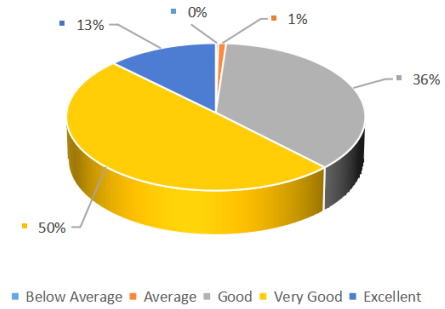
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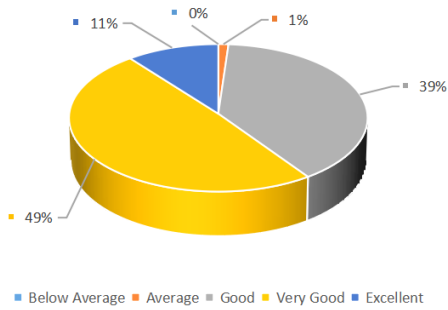
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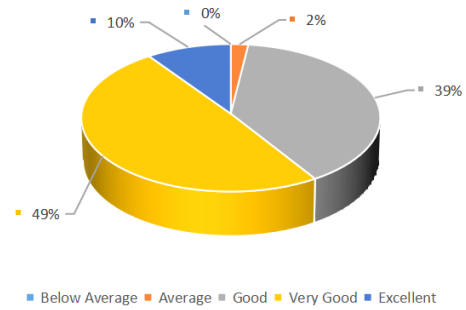
2018-19 (A15) B.COM (H)



2018-19 (A15) B.COM (P)



2018-19 (A15) BA (PROGRAMME)





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General Observations:

1. Approximately 10% of students have expressed that the course content is excellent. Approximately 48% perceive it as very good, with around 40% describing it as good. When examining the breakdown by course, the percentage of students rating the content as excellent ranges from 9% to 20% in each course, while the range for very good responses spans from 40% to 56%.
2. Eleven percent of students deem the adequacy of the course content to be excellent, while 50% characterize it as very good. A small fraction, approximately 1%, provides an average rating. In the Persian (H) department specifically, a notable proportion—10% of students—give an average response. It's worth mentioning that no students have rated the course content below average across all departments.
3. Ten percent of students have provided an excellent response regarding the potential for employing innovative teaching techniques like group discussions, field exercises, role-playing, and multimedia aids. Around 2% of students have an average response, with no ratings falling below average. Students majoring in Hindi, Political Science, and English exhibit an above-average level of agreement or excellence. Conversely, the lowest percentage (1%) is observed among students of B.Com (H), Persian (H), and B.A (Program).
4. Ten percent of students have provided an excellent response, while 50% express a very positive sentiment regarding the learning value. Around 2% have an average response, and there are no reports of below-average ratings across all departments. Persian students reported the highest percentage of very positive responses, while students across all departments reported the lowest.
5. Within the college, 10% of students have given an excellent response, and 49% have indicated a very positive response regarding the availability of reading material. Students majoring in B.Com, History (H), and Political Science typically respond positively to this query, while a considerable percentage of Persian students (70%) have rated it as very good.



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6. 10% percent of students have provided an excellent response, while 50% have expressed a very positive response regarding the teacher's knowledge base and adherence to instructions in the class. Specifically, for B.A (H) English, the percentage is 49%; for B.A (H) Hindi, it's 47%; for B.A (H) History and B.A (H) Persian, it's 50% each; for B.A (H) Political Science, it's 44%; for B.A (H) Sanskrit, it's 34%; for B.A (H) Urdu, it's 42%; for B.Com (H), it's 51%; for B.Com, it's 52%; and for B.A (Prog), it's 50%.
7. 10% percent of students have responded exceptionally, and 48% have offered a highly positive response regarding communication skills. None of the students have rated their response as below average. Notably, the percentage of very positive responses is particularly high for History and Urdu.
8. With 10% of students expressing excellence and 50% indicating a highly positive response regarding the sincerity and commitment of the teacher, approximately 38% have rated it as good, with only 2% considering it average. Notably, B.A (H) Political Science students have a 5% average response in this regard.
9. Only 10% of students have provided an outstanding response, with 49% indicating a highly positive response, 39% rating it as good, and merely 2% considering it average, regarding the interest generated by the teacher in the class.
10. Eleven percent of students have responded exceptionally to the ability to integrate course material with the environment and other relevant issues, providing a broader perspective. A minimal percentage of students in each course (ranging from 0% to 6%) have rated this aspect as average. None of the students across all courses feel that this aspect is below average.
11. When asked about the accessibility and availability of teachers in the department for academic consultations, 10% of students responded exceptionally, 49% very well, and approximately 39% moderately. The highest moderate response comes from students majoring in Hindi, English, and Political Science.
12. Roughly 10% of students have expressed an outstanding response regarding the initiative taken in formulating topics, tests, assignments, examinations, seminars, and projects. A



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majority of students across all courses (50%) have reported a highly positive response, while 38% have rated it as average.

Observation, Analysis and Recommendations

1. Students seem to express greater satisfaction with teaching inputs compared to the previous year, yet opportunities for further improvement remain.
2. The college makes a favorable initial impression, with first-year students generally displaying higher satisfaction levels compared to those in their final year. While credit is warranted, this observation partly explains the variance in satisfaction levels among departments.
3. The increased dissatisfaction noted among final-year students, among other factors, may also result from their acclimatization to the college's initial standards, which they generally found satisfactory in their first year, leading to heightened expectations in subsequent years.



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4. However, sections or departments receiving below-average teaching responses should investigate the underlying reasons and take steps to address these issues.
5. Regarding this matter, it's noteworthy that the survey sheds light on several intriguing issues, underscoring the necessity for qualitative data alongside quantitative data to fully understand the reasons behind student responses.
6. Nevertheless, given the extensive nature of the committee's survey, it's advisable for the committee to continue conducting quantitative surveys. Additionally, all departments are encouraged to conduct their own internal surveys, soliciting qualitative feedback and suggestions from students.
7. Furthermore, it is recommended to expand the Committee by including at least one member from each department to facilitate improved coordination with all departments.
8. The present survey was conducted using a feedback form, which lacks the capability for in-depth analysis and does not allow for the generation and printing of a report.

Dr. Munshi Mohd Younus
Convener
Feedback Review Committee

Prof. (Dr.) Masroor Ahmad Beg
(Professor-Principal)